CAIQv3.0.1 CONSENSUS ASSESSMENTS INITIATIVE QUESTIONNAIRE v3.0.1

Control Domain	Control ID	Question ID	Control Specification	Consensus Assessment Questions	Consensus Assessment Answers: Yes	No	Not Applicable	Notes	CCM v3.0.1 Corruption / IM Mapping: AICPA TSC 2009	AICPA Trust Service Criteria (SOC 2SM Report)	AICPA TSC 2014	NITS Shared Assessments AUP v5.0	BITS Shared Assessments SIG v6.0	BSI Germany	Canada PIPEDA	CCM V1.4	CIS-AWS-Foundations-v1.1	COBIT 4.1	COBIT 5.0	COPPA	CSA Enterprise Architecture (formerly the Trusted Cloud Initiative): Domain / Component / Capability	Public	Private	CSA Guidance v3.0	ENISA IAF	ISO/IEC - European Union Data Protection Directive	FedRAMP Security Controls (Final Release, Jan 2012) - MODERATE IMPACT LEVEL	FedRAMP Security Controls (Final Release, Jan 2012) - HIGH IMPACT LEVEL	FERPA	GAPP (Aug 2009)	HIPAA/HITECH (Omnibus Rule)	HITRUST CSF v8.1	ISO/IEC 27001-2005	ISO/IEC 27001-2013	ITAR	Jericho Forum	Mexico - Federal Law on Protection of Personal Data Held by Private Parties	NERC CIP	NIST SP800-53 R3	NIST SP800-53 R4 Appendix J	NZISM	NZISM v1.5	ODCA UM: IFA R2.0: PA ID	PA Brief	PCI DSS v2.0	PCI-DSS: v3.0	PCI DSS v3.2	Shared Assessments 2017 AUP
Application & Interface Security *Application Security*	AIS-01	AIS-01.1	Applications and programming interfaces (APIs) shall be designed, developed, deployed, and tested in accordance with leading industry standards (e.g., OWASP for web applications) and adhere to applicable legal, statutory, or regulatory compliance obligations.	Do you use industry standards (Build Security in Maturity Model [BSIMM] benchmarks, Open Group ACS Trusted Technology Provider Framework, NIST, etc.) to build in security for your Systems/Software Development Lifecycle (SDLC)?			x		11.10.0	(S3.10.0) Design, acquisition, implementation, configuration, modification, and management of infrastructure and software are consistent with defined system security policies to enable authorized access and to prevent unauthorized access. (S3.10.0) Design, acquisition, implementation, configuration, modification, and management of infrastructure and software are consistent with defined processing integrity and related security policies.	CC7.1	I.4	G.16.1, I.3		Schedule 1 (Section 5), 4.7 Safeguards, Subcat. 4.7.3	SA-04			COBIT 4.1 AI2.4	APO09.03 APO13.01 BAI03.01 BAI03.02 BAI03.03 MEA03.01 MEA03.02	312.8 and 312.10	Application Services > Development Process > Software Quality Assurance	shared	x	Domain 10	6.2B.01 (c)	Article 27 (3)	NIST SP 800-53 R3 SA-5 NIST SP 800-53 R3 SC-6 NIST SP 800-53 R3 SC-7 NIST SP 800-53 R3 SC-5 NIST SP 800-53 R3 SC-6 NIST SP 800-53 R3 SC-7 NIST SP 800-53 R3 SC-7 (1) NIST SP 800-53 R3 SC-7 (2) NIST SP 800-53 R3 SC-7 (3) NIST SP 800-53 R3 SC-7 (4) NIST SP 800-53 R3 SC-7 (5) NIST SP 800-53 R3 SC-7 (7) NIST SP 800-53 R3 SC-7 (8) NIST SP 800-53 R3 SC-7 (12) NIST SP 800-53 R3 SC-7 (13) NIST SP 800-53 R3 SC-7 (18)	NIST SP 800-53 R3 SA-8 NIST SP 800-53 R3 SC-2 NIST SP 800-53 R3 SC-4 NIST SP 800-53 R3 SC-5 NIST SP 800-53 R3 SC-6 NIST SP 800-53 R3 SC-7 NIST SP 800-53 R3 SC-7 (1) NIST SP 800-53 R3 SC-7 (3) NIST SP 800-53 R3 SC-7 (4) NIST SP 800-53 R3 SC-7 (5) NIST SP 800-53 R3 SC-7 (7) NIST SP 800-53 R3 SC-7 (8) NIST SP 800-53 R3 SC-7 (12) NIST SP 800-53 R3 SC-7 (13) NIST SP 800-53 R3 SC-7 (18)		1.2.A	45 CFR 164.312(e)(2)(i)	10.b;10.c;10.e	A.13.1.3 A.13.1.1 A.12.2.1 A.12.2.2 A.12.2.3 A.12.2.4 A.12.5.1 A.12.6.1 A.15.2.1	A9.4.2 A8.4.1, A.17Partial, A14.2.1, A.14.2.7 A.14.2.9, A18.2.2		Commandment #1 Commandment #2 Commandment #4 Commandment #5 Commandment #11			CIP-007-3 R5.1	SC-2 SC-3 SC-4 SC-5 SC-6 SC-7 SC-8 SC-10 SC-11 SC-12 SC-13 SC-14 SC-17 SC-18 SC-19	AR-7 The organization designs information systems to support privacy by automating privacy controls.	14.5 14.6		

CAIQ v3.0.1 **CONSENSUS ASSESSMENTS INITIATIVE QUESTIONNAIRE v3.0.1**

| Control Domain | Control ID | Question ID | Control Specification | Consensus Assessment Questions | Consensus Assessment Answers | | | Notes | CCM v3.0.1 Compliance Mapping | | |

CAIQv3.0.1 CONSENSUS ASSESSMENTS INITIATIVE QUESTIONNAIRE v3.0.1

Control Domain	Control ID	Question ID	Control Specification	Consensus Assessment Questions	Consensus Assessment Answers: Yes	No	Not Applicable	Notes	CCM v3.0.1 Corruption / IM Mapping: AICPA TSC 2009	AICPA Trust Service Criteria (SOC 2SM Report)	AICPA TSC 2014	NITS Shared Assessments AUP v5.0	BITS Shared Assessments SIG v6.0	BSI Germany	Canada PIPEDA	CCM V1.4	CIS-AWS-Foundations v1.1	COBIT 4.1	COBIT 5.0	COPPA	CSA Enterprise Architecture (formerly the Trusted Cloud Initiative): Storage + Container + Infrastructure	Public	Private	CSA Guidance v3.0	ENISA IAF	ISO/IEC - European Union Data Protection Directive	FedRAMP Security Controls (Final Release, Jan 2012) - MODERATE-IMPACT LEVEL	FedRAMP Security Controls (Final Release, Jan 2012) - HIGH-IMPACT LEVEL	FERPA	GAPP (Aug 2009)	HIPAA/HITECH (Omnibus Rule)	HITRUST CSF v8.1	ISO/IEC 27001-2005	ISO/IEC 27001-2013	ITAR	Jericho Forum	Mexico - Federal Law on Protection of Personal Data Held by Private Parties	NERC CIP	NIST SP800-53 R3	NIST SP800-53 R4 Appendix J	NZISM	NZISM v1.5	ODCA LMI: ITA R2.0 PA-DC	PA-NSAC	PCI DSS v2.0	PCI-DSS: v3.0	PCI DSS v3.2	Shared Assessments 2017 AUP
Datacenter Security *Offsite Authorization*	DCS-04	DCS-04.1	Authorization must be obtained prior to relocation or transfer of hardware, software, or data to an offsite premises.	Do you provide tenants with documentation that describes scenarios in which data may be moved from one physical location to another (e.g., offsite backups, business continuity failovers, replication)?	x				CC3.2 CC3.5 C3.9.0	CC5.5			7.2.18, 7.2.19,		Schedule 1 (Section 5), 4.7 Safeguards, Subsec. 4.7.3.	75-06			TDM05.02 APO01.02 APO03.02 BA02.03 BA02.04 BA03.09 BA06.01	312.8 and 312.10	GRM > Facility Security > Asset Handling	provider	x	Domain 8	6.08. (a) 6.09. (j)	Article 17		ISO 27 ISO 27001-2005 A.9.2.7 A.10.1.2	A.11.2.6 A.11.2.7		Commandment #4 Commandment #5 Commandment #11															
Datacenter Security *Offsite Equipment*	DCS-05	DCS-05.1	Policies and procedures shall be established for the secure disposal of equipment (by asset type) used outside the organization's premise. This shall include a wiping solution or destruction process that renders recovery of information impossible. The erasure shall consist of a full write of the drive to ensure that the erased drive is released to inventory for reuse and deployment or secure disposal, and it can be purchased	Can you provide tenants with evidence documenting your policies and procedures governing asset management and repurposing of equipment?	x				S3.4	(S3.4) Procedures exist to protect against unauthorized access to system resources.	CC5.8	D.1	D.1.1, D.2.1, D.2.2,				Schedule 1 (Section 5), 4.7 Safeguards, Subsec. 4.7.3.	75-07			APO09.03 APO13.04 APO13.05 APO13.01 DSS01.02	312.8 and 312.10	BOS > Data Governance > Secure Disposal of Data	provider	x	Domain 8	6.05. (a) 6.05. (b) 6.05. (c)	Article 17		NIST SP 800-53 R3 CM-8	NIST SP 800-53 R3 CM-8 NIST SP 800-53 R3 CM-9 (1) NIST SP 800-53 R3 CM-9 (3) NIST SP 800-53 R3 CM-9 (5) NIST SP 800-53 R3 SC-30			45 CFR 164.310 (c) 45 CFR 164.310 (d)(1) 45 CFR 164.310 (d)(2)(i) (New)	DB.k, DB.m	A.9.2.7 A.10.1.2	A.11.2.6 A.11.2.7		Commandment #6 Commandment #7 Commandment #8			CM-8		12.4,	12.4, 4.C.05. 12.4.C.06. 12.4.C.07. 12.5.C.01. 12.5.C.02. 12.5.C.03. 12.5.C.04. 12.5.C.05. 12.6.C.01. 21.1.&C.01. 21.1.&C.02. 21.1.&C.03. 21.1.9.C.01. 21.1.9.C.02.	FAA	BSGP	PCI DSS v2.0 9.8 PCI DSS v2.0 9.9 PCI DSS v2.0 9.10	9.8, 9.8.1, 9.8.2 9.9 12.3	9.8, 9.8.1, 9.8.2 12.3	9.5.6
Datacenter Security *Policy*	DCS-06	DCS-06.1	Policies and procedures shall be established, and supporting business processes implemented, for maintaining a safe and secure working environment in offices, rooms, facilities, and secure areas storing sensitive information.	Can you provide evidence that policies, standards, and procedures have been established for maintaining a safe and secure working environment in offices, rooms, facilities, and secure areas?	x				A3.4.0	(A3.4.0) Procedures exist to restrict physical access to the defined system including, but not limited to, facilities, backup media, and other system components such as firewalls, routers, and servers.	CC5.5	H.6	F.1.2.3, F.1.2.4, F.1.2.5, F.1.2.6, F.1.2.8, F.1.2.9, F.1.2.10, F.1.2.11, F.1.2.12, F.1.2.13, F.1.3.6,	7.05	Schedule 1 (Section 5), 4.7 Safeguards, Subsec. 4.7.3	75-01		COBIT 4.1 DS5.7, DS 12.1, DS 12.4, DS 4.9	APO13.01 DSS01.04 DSS01.05 DSS04.01 DSS04.03		GRM > Policies and Standards > Information Security Policy (Facility Security Policy)	provider	x	Domain 8	6.08. (a) 6.09. (i)	Article 17		NIST SP 800-53 R3 PE-2 NIST SP 800-53 R3 PE-3 NIST SP 800-53 R3 PE-6	NIST SP 800-53 R3 PE-2 NIST SP 800-53 R3 PE-3 NIST SP 800-53 R3 PE-6 NIST SP 800-53 R3 PE-6 (1)		99.31.a.1.ii	8.2.1 8.2.2 8.2.3	45 CFR 164.310 (a)(1) 45 CFR 164.310 (a)(2)(ii) 45 CFR 164.308(a)(3)(ii)(A)(New)	DB.c	A.5.1.1 A.9.1.3 A.9.1.5	A.11.1.1 A.11.1.2		Commandment #1 Commandment #2 Commandment #3 Commandment #5			CP-2006.06-R1.2 - R1.3 - R1.4 - R2.2	PE-2 PE-3 PE-4 PE-5		4.2 8.1		7.3.1 7.3.2 7.3.3 7.3.4 7.3.5 7.3.6	FAA	BSGP	PCI DSS v2.0 9.1 PCI DSS v2.0 9.2 PCI DSS v2.0 9.3 PCI DSS v2.0 9.4	9.1 9.1.1 9.2 9.3 9.4 9.5	9.1 9.1.1 9.2 9.3 9.4 9.5	7.3
Datacenter Security *Secure Area Authorization*	DCS-07	DCS-07.1	Ingress and egress to secure areas shall be constructed and monitored by physical access control mechanisms to ensure that only authorized personnel are allowed access.	Do you allow tenants to specify which of your geographic locations their data is allowed to move into/out of (to address legal jurisdictional considerations based on where data is stored vs. accessed)?	x				A3.6.0	(A3.6.0) Procedures exist to restrict physical access to the defined system including, but not limited to, facilities, backup media, and other system components such as firewalls, routers, and servers.	CC5.5	F.2	F.1.2.3, F.1.2.4, F.1.2.5, F.1.2.6, F.1.2.8, F.1.2.9, F.1.2.10, F.1.2.11, F.1.2.12, F.1.2.13, F.1.2.14, F.1.2.24, F.1.3, F.1.4.2, F1.4.6, F.1.4.7, F.1.6, F.1.7.1, F.1.7.2, F.1.8, F.2.13, F.2.14, F.2.15, F.2.16, F.2.17, F.2.18	7.05	Schedule 1 (Section 5), 4.7 Safeguards, Subsec. 4.7.3	75-04		06.12.2, 09.12.3	APO13.01 APO13.02 DSS05.05	312.8 and 312.10	GRM > Policies and Standards > Information Security Policy (Facility Security Policy)	provider	x	Domain 8	6.08. (a) 6.09. (j)	Article 17		NIST SP 800-53 R3 PE-7 NIST SP 800-53 R3 PE-16	NIST SP 800-53 R3 PE-7 NIST SP 800-53 R3 PE-7 (1) NIST SP 800-53 R3 PE-16 NIST SP 800-53 R3 PE-18		99.31.a.1.ii	8.2.3		08.b	A.9.1.1 A.9.1.2	A.11.1.4		Commandment #6 Commandment #7			CP-2006.06-R1.2 - R1.4	PE-7 PE-16 PE-18		9.1 9.1.1 9.1.2 9.2 9.3 9.4 9.4.1 9.4.2 9.4.3 9.4.4 9.5 9.5.1	9.1 9.1.1 9.1.2 9.2 9.3 9.4 9.4.1 9.4.2 9.4.3 9.4.4 9.5 9.5.1	9.1.5, 9.1.9, 9.1.3	7.4
Datacenter Security *Unauthorized Persons Entry*	DCS-08	DCS-08.1	Ingress and egress points such as service areas and other points where unauthorized personnel may enter the premises shall be monitored, controlled and, if possible, isolated from data-storage and processing facilities to prevent unauthorized data corruption, compromise, and loss.	Are ingress and egress points, such as service areas and other points where unauthorized personnel may enter the premises, monitored, controlled and isolated from data storage and process?	x				A3.6.0	(A3.6.0) Procedures exist to restrict physical access to the defined system including, but not limited to, facilities, backup media, and other system components such as firewalls, routers, and servers.	CC5.5	G.21	F.2.18		Schedule 1 (Section 5), 4.7 Safeguards, Subsec. 4.7.3	75-05		COBIT 4.1 DS 12.3	APO13.01 APO13.02 DSS01.05 DS06.03	312.8 and 312.10	GRM > Policies and Standards > Information Security Policy (Facility Security Policy)	provider	x	Domain 8	6.08. (a) 6.09. (j)	Article 17		NIST SP 800-53 R3 MA-1 NIST SP 800-53 R3 MA-2 NIST SP 800-53 R3 MA-2 (1) NIST SP 800-53 R3 PE-16			99.31.a.1.ii	8.2.1 8.2.6		08.f	A.9.1.6	A.11.2.5 A.7 (partial) A.11.1.2		Commandment #6 Commandment #7				MA-1 MA-2 PE-16		8.1 8.2 8.3 8.4	8.1 8.2 8.3 8.4	9.1.6.C.01. 9.1.10.C.01. 9.1.10.C.02. 9.1.11.C.01. 9.1.12.C.01. 9.2.5.C.01. 9.2.6.C.01. 9.2.6.C.02. 9.2.7.C.01. 9.2.8.C.01.	FAA	BSGP	PCI DSS v2.0 9.1	9.1 9.1.1 9.1.2 9.2 9.3 9.4 9.4.1 9.4.2 9.4.3 9.4.4 9.5 9.5.1	9.1 9.1.1 9.1.2 9.2 9.3 9.4 9.4.1 9.4.2 9.4.3 9.4.4 9.5 9.5.1	7.4
Datacenter Security *User Access*	DCS-09	DCS-09.1	Physical access to information assets and functions by users and support personnel shall be restricted.	Do you restrict physical access to information assets and functions by users and support personnel?	x				A3.6.0	(A3.6.0) Procedures exist to restrict physical access to the defined system including, but not limited to, facilities, backup media, and other system components such as firewalls, routers, and servers.	CC5.5	F.2	F.1.2.3, F.1.2.4, F.1.2.5, F.1.2.6, F.1.2.8, F.1.2.9, F.1.2.10, F.1.2.11, F.1.2.12, F.1.2.13, F.1.2.14, F.1.2.24, F.1.3, F.1.4.2, F1.4.6, F.1.4.7, F.1.6, F.1.7.1, F.1.8, F.2.13, F.2.14, F.2.15, F.2.16, F.2.17, F.2.18	7.05 10.05	Schedule 1 (Section 5), 4.7 Safeguards, Subsec. 4.7.3	75-02			APO13.01 APO13.02 DSS05.04 DSS05.05 DS06.03	312.8 and 312.10	Infra Services > Facility Security >	shared	x	Domain 8	6.08. (a) 6.09. (i)	Article 17		NIST SP 800-53 R3 PE-2 NIST SP 800-53 R3 PE-3 NIST SP 800-53 R3 PE-6 NIST SP 800-53 R3 PE-6 (1) NIST SP 800-53 R3 PE-18			99.31.a.1.ii	8.2.3	45 CFR 164.310(a)(1) 45 CFR 164.310(a)(2)(ii) (New) 45 CFR 164.310(a)(2)(iii) (New) 45 CFR 164.308(a)(3)(ii)(A)(New) 45 CFR 164.310(d)(1) (New)	08.b,08.l	A.9.1.1 A.9.1.2	A.11.1.1		Commandment #1 Commandment #2 Commandment #3 Commandment #5	Chapter IV, Article 19		CP-2006.06-R1.2 - R1.3 - R1.4 - R1.6.1 - R2.1 - R2.2	PE-2 PE-3 PE-6 PE-18		8.1 8.2 8.3 8.4	8.1 8.2 8.3 8.4	9.1.1.C.01. 9.1.10.C.01. 9.1.10.C.02. 9.1.11.C.01. 9.1.12.C.01. 9.2.5.C.01. 9.2.6.C.01. 9.2.6.C.02. 9.2.7.C.01. 9.2.8.C.01.	FAA PA13 PA24	BSGP SSP F	PCI DSS v2.0 9.1	9.1 9.1.1 9.1.2 9.2 9.3 9.4 9.4.1 9.4.2 9.4.3 9.4.4 9.5 9.5.1	9.1 9.1.1 9.1.2 9.2 9.3 9.4 9.4.1 9.4.2 9.4.3 9.4.4 9.5 9.5.1	7.2
Encryption & Key Management *Entitlement*	EKM-01	EKM-01.1	Keys must have identifiable owners (binding keys to identities) and there shall be key management policies.	Do you have key management policies binding keys to identifiable owners?	x														APO01.06 APO13.01 DSS05.04 DSS05.06		GRM > Cryptographic Services > Key Management																				3.5, 7.1.3 8.1 8.1.1 8.2.2	3.5, 7.1.3 8.1 8.1.1, 8.1.2, 8.1.6, 8.1.7 8.2.1, 8.2.2, 8.2.3, 8.2.4,	3.5.5
Encryption & Key Management *Key Generation*	EKM-02	EKM-02.1	Policies and procedures shall be established for the management of cryptographic keys in the service's cryptosystem (e.g., lifecycle management from key generation to revocation and replacement, public key infrastructure, cryptographic protocol design and algorithms used, access controls in place for secure key generation, and exchange and storage including segregation of keys used for encrypted data or sessions). Upon request, provider shall inform the customer (tenant) of changes within the cryptosystem, especially if the customer (tenant) data is used as part of the service, and/or the customer (tenant) has some shared responsibility over implementation of the control.	Do you have a capability to allow creation of unique encryption keys per tenant?	x					(S3.4) Encryption or other equivalent security techniques are used to protect transmissions of user authentication and other confidential information passed over the Internet or other public networks. (S3.4) Procedures exist to protect against unauthorized access to system resources.	CC5.7 CC5.6																																					
		EKM-02.2		Do you have a capability to manage encryption keys on behalf of tenants?	x																																													
		EKM-02.3		Do you maintain key management procedures?	x																																												
		EKM-02.4		Do you have documented ownership for each stage of the lifecycle of encryption keys?	x																																												
		EKM-02.5		Do you utilize any third party/open source/proprietary frameworks to manage encryption keys?	x																																												
Encryption & Key Management *Encryption*	EKM-03	EKM-03.1	Policies and procedures shall be established, and supporting business processes and technical measures implemented, for the use of encryption protocols for protection of sensitive data in storage (e.g., file servers, databases, and end-user workstations) and data in transmission (e.g., system interfaces, user public networks, and electronic messaging) as per applicable legal, statutory, and regulatory compliance obligations.	Do you encrypt tenant data at rest (on disk/storage) within your environment?	x				CS 12.0 S13.0.0 S3.4	(S3.12.3, S3.6.0) Encryption or other equivalent security techniques are used to protect transmissions of user authentication and other confidential information passed over the Internet or other public networks. (S3.4) Procedures exist to protect against unauthorized access to system resources.	CC5.7 CC5.6	G.4 G.15 I.3	G.10.4, G.11.1, G.11.2, G.12.1, G.12.3, G.12.4, G.12.15, G.14.1B, G.14.1S, G.16.2, G.16.2B, G.16.3S, G.17.1G, G.17.1T, G.18.1S, G.18.1A, G.19.1	19.08 24.08 25.08	Schedule 1 (Section 5), 4.7 Safeguards, Subsec. 4.7.3	75-18		5.1.1.2.1.3.1.4.1.5.1, 5.1.7.1.8.1.11.1.12.2, 8.3.2.3.3.3.7	COBIT 4.1 DS5.8 COBIT 4.1 DS5.10 COBIT 4.1 DS5.11	APO13.01 DSS05.02 DSS05.03 DS06.06	312.8 and 312.10	GRM > Data Protection Services > Encryption Services - Data-At-Rest Encryption, Cryptographic Services - Data-In-Transit Encryption	shared	x	Domain 2	6.04.05. (a) 6.04.05. (c)	Article 17		NIST SP 800-53 R3 AC-3 NIST SP 800-53 R3 AC-18 (1) NIST SP 800-53 R3 AC-18 (2) NIST SP 800-53 R3 SC-7 NIST SP 800-53 R3 SC-7 (4) NIST SP 800-53 R3 SC-8 NIST SP 800-53 R3 SC-8 (1) NIST SP 800-53 R3 SC-9 NIST SP 800-53 R3 SC-9 (1) NIST SP 800-53 R3 SC-13 NIST SP 800-53 R3 SC-13 (1) NIST SP 800-53 R3 SC-23 NIST SP 800-53 R3 SC-28			8.1.1 8.2.1 8.2.3	45 CFR 164.312 (a)(2)(iv) 45 CFR 164.312 (e)(1) 45 CFR 164.312(e)(2)(ii)	06.d,09.l09.q,09.s,10.f	A.10.6.1 A.10.8.3 A.10.9.3 A.10.9.3 A.10.8.3 A.15.1.3 A.15.1.4	A.13.1.1 A.13.1.3 A.13.2.1 A.14.1.2 A.14.1.3 A.18.1.3 A.18.1.4		Commandment #4 Commandment #5 Commandment #11			OP-003.1-R1 - R1.1 - R2.3	AC-18 IA-3 SC-7 SC-8 SC-9 SC-13 SC-16 SC-23 IA-8	PA25	GP	PCI-DSS v2.0 2.1.1 PCI-DSS v2.0 5.4 PCI-DSS v2.0 8.2.1 PCI-DSS v2.0 4.1.1 PCI-DSS v2.0 2.3	2.1.1 2.3 5.4 8.2.1 4.1.1	2.1.1 2.3 5.4 8.2.1 4.1.1	9.5
Encryption & Key Management *Storage and Access*	EKM-04	EKM-04.1	Platform and data-appropriate encryption (e.g., AES-256) in open/validated formats and standard algorithms shall be required. Keys shall not be stored in the cloud (i.e. at the cloud provider in question), but maintained by the cloud consumer or trusted key management provider. Key management and key usage shall be separated duties.	Do you have platform and data-appropriate encryption that uses open/validated formats and standard algorithms?	x														APO01.06 BA09.02 BA09.03		GRM > Cryptographic Services > Key Management	shared	x	Domain 11																																	
		EKM-04.2		Are your encryption keys maintained by the cloud consumer or a trusted key management provider?	x																																												
		EKM-04.3		Do you store encryption keys in the cloud?	x																																												
		EKM-04.4		Do you have separate key management and key usage duties?	x																																												
Governance and Risk Management *Baseline Requirements*	GRM-01	GRM-01.1	Baseline security requirements shall be established for developed or acquired, organizationally-owned or managed, physical or virtual, applications and infrastructure system, and network components that comply with applicable legal, statutory, and regulatory compliance obligations. Deviations from standard baseline configurations must be authorized following change management policies and procedures prior to deployment, provisioning, or use. Compliance with security baseline requirements must be reassessed at least annually unless an alternate frequency has been	Do you have documented information security baselines for every component of your infrastructure (e.g., hypervisors, operating systems, routers, DNS servers, etc.)?	x				S1.1.0 S1.2.0(a-i) S1.2.0(a-i)	(S1.1.0) The entity's security policies are established and periodically reviewed and approved by a designated individual or group. (S1.2.0a-i) The entity's security policies include, but may not be limited to, the following matters:	CC3.2	L.2	L.2, L.5, L.7 L.8, L.10	12.08 14.08 13.08 15.08 16.01, Arc 21.08	Schedule 1 (Section 5), 4.7 - Safeguards	15-04		5.10.3.1.1.3, 12.3.13, 3.14.4.3.4.4 5.10.3.1.1.3, 12.3.13, 3.14.4.3.4.2.4.3.4.4 5.10.3.1.1.3, 12.3.13, 3.14.4.3.4.4	COBIT 4.1 AI2.1 COBIT 4.1 AI2.2 COBIT 4.1 AI3.3 COBIT 4.1 DS2.3 COBIT 4.1 DS13.1	APO01.06 APO03.02 APO13.01 APO13.02 BA02.01 BA02.02 BA06.02 BA10.01 BA10.02 MEA02.01	312.8 and 312.10	GRM > Governance, Risk & Compliance > Technical Standards	shared	x	Domain 2	6.03. (b). (a) 6.03. (b). (a) 6.03. (b). (c) 6.03. (b). (e) 6.07. (c). (a)	Article 17		NIST SP 800-53 R3 CM-2 NIST SP 800-53 R3 CM-2 (1) NIST SP 800-53 R3 CM-2 (3) NIST SP 800-53 R3 CM-2 (5) NIST SP 800-53 R3 CM-6			1.2.4 8.2.1 8.2.7	45 CFR 164.308(a)(1)(ii)(A) (New) 45 CFR 164.316 (a) 45 CFR 164.316 (b)(1)(i) 45 CFR 164.316 (b)(2)(ii) 45 CFR 164.316 (b)(2)(iii)	10.a	A.12.1.1 A.15.2.2	A.14.1.1 A.18.2.3		Commandment #2 Commandment #4 Commandment #11	Chapter II, Article 19 and Chapter VI, Section I, Article 35		CM-2 SA-2 SA-4	AR-1 Governance and Privacy Program. TR-1 PRIVACY NOTICE. TR-3 DISSEMINATION OF PRIVACY PROGRAM INFORMATION	4.4 5.1	5.4.1.C.01. 5.4.5.C.02. 5.4.5.C.03. 4.2.10.C.01. 4.2.10.C.02. 4.2.12.C.01. 4.2.12.C.02. 4.4.12.C.01. 4.4.12.C.02.	FAA	BSGP	PCI DSS v2.0 9.8 PCI DSS v2.0 12.1	1.1 1.1.1 1.1.2 1.1.3 1.1.4 1.1.5 1.1.6, 11.7 2.2.1 2.2.2 2.2.3	1.1 1.1.1 1.1.2 1.1.3 1.1.4 1.1.5 1.1.6, 11.7 2.2.1 2.2.2 2.2.3	A.1 A.2
Governance and Risk Management *Risk Assessments*	GRM-02	GRM-02.1	Risk assessments associated with data governance requirements shall be conducted at planned intervals and shall consider the following: • Awareness of where sensitive data is stored and transmitted across applications, databases, servers, and network infrastructure • Compliance with defined retention periods and end-of-life disposal requirements • Data classification and protection from unauthorized use, access, loss, destruction, and falsification	Do you provide security control health data in order to allow tenants to implement industry standard Continuous Monitoring (which allows continual tenant validation of your physical and logical control status)?	x				S3.1.0 C3.14.0	(S3.1.0) Procedures exist to (1) identify potential threats of disruption to systems operation that would impair system security commitments and (2) assess the risks associated with the identified threats. (C3.14.0) Procedures exist to provide that system data are classified in accordance with the defined confidentiality and related security policies.	CC3.1 CC3.1					Schedule 1 (Section 5), 4.7 - Safeguards	OG-08		COBIT 4.1 PO 9.1, PO 9.2, PO 9.4, DS 5.7	EDM03.02 APO01.01 APO13.01 APO13.02 APO13.03 APO13.04 BA09.01	312,1	BOSS > Operational Risk Management > Independent Risk Management	shared	x	Domain 5	6.01. (d) 6.04.03. (a)	Article 6, Article 8, Article 17		NIST SP 800-53 R3 CA-3 NIST SP 800-53 R3 RA-2 NIST SP 800-53 R3 RA-3 NIST SP 800-53 R3 SI-12			1.2.4 8.2.1	45 CFR 164.308(a)(1)(ii)(A) (New) 45 CFR 164.316 (a)	03.b	Clause 4.2.1 c) & d) Clause 4.2.3 d) Clause 4.3.1 & 4.3.3 6.2 Clause 7.2 & 7.3 A.7.2 A.15.1.1 A.15.1.3 A.15.1.4 Clause 7.2(a,b)	EAR 15 CFR §734.2 (b)	Commandment #1 Commandment #2 Commandment #3 Commandment #6 Commandment #7 Commandment #11 Commandment #12				CA-3 RA-2 RA-3 MP-8 PM-9 SI-12	AR-2 Privacy Impact and Risk Assessment	3.3 4.3 8.4	3.3.4.C.01. 3.3.4.C.02. 3.3.4.C.03. 3.3.4.C.04. 3.3.4.C.05. 3.3.4.C.06. 3.3.5.C.01. 3.3.6.C.01. 3.3.6.C.02. 3.3.6.C.03.	FA10 PA18	BSGP GP	PCI DSS v2.0 12.1 PCI DSS v3.0 12.1.2	12.2	12.2	A.2 B.2
Governance and Risk Management *Management Oversight*	GRM-03	GRM-03.1	Managers are responsible for maintaining awareness of, and complying with, security policies, procedures, and standards that are relevant to their area of responsibility.	Are your technical, business, and executive managers responsible for maintaining awareness of and compliance with security policies, procedures, and standards for both themselves and their employees as they pertain to the manager and employees' area of responsibility?	x				S1.2.0 S2.3.0	(S1.2.0) Assigning responsibility and accountability for system availability, confidentiality, processing integrity and related security. (S2.3.0) Responsibility and accountability for the entity's system security policies and changes and updates to those policies are communicated to entity personnel responsible for implementing them.	CC3.2	I.1	I.4	5.08) 6).08)	Schedule 1 (Section 5), 4.7 Safeguards, Sub 4.7.a	15-14		COBIT 4.1 DS5.3 COBIT 4.1 DS5.4 COBIT 4.1 DS5.5	APO01.03 APO01.04 APO01.08 DSS01.01	312.8 and 312.10	BOSS > Human Resources Security > Roles and Responsibilities	shared	x	Domain 3, 9				NIST SP 800-53 R3 AT-2 NIST SP 800-53 R3 AT-3 NIST SP 800-53 R3 AT-4 NIST SP 800-53 R3 CA-1 NIST SP 800-53 R3 CA-5 NIST SP 800-53 R3 CA-6 NIST SP 800-53 R3 CA-7 NIST SP 800-53 R3 CA-7 (2)			1.1.2 8.2.1		02.d	Clause 5.2.2 A.8.2.1 A.8.2.2 A.11.2.4 A.15.2.1 Clause 7.2(a,b)	A.7.2.1 A.7.2.2 A.8.2.5 A.18.2.2		Commandment #6 Commandment #7 Commandment #8				AT-2 AT-3 CA-1 CA-5 CA-6 CA-7 PM-10	AR-1 Governance and Privacy Program	3.2	3.2.7.C.01. 3.2.7.C.02. 3.2.7.C.03. 3.2.7.C.04. 3.2.7.C.05. 3.2.8.C.01. 3.2.8.C.02. 3.2.9.C.01. 3.2.10.C.01. 3.2.10.C.02. 3.2.10.C.03. 3.2.11.C.01. 3.2.11.C.02. 3.2.11.C.03. 3.2.11.C.04. 3.2.12.C.01. 3.2.12.C.02. 3.2.13.C.01. 3.2.14.C.01. 3.2.14.C.02. 3.2.16.C.01. 3.2.16.C.02. 3.2.17.C.01. 3.2.17.C.02.			PCI DSS v2.0 12.6.1 PCI DSS v3.0 12.6.2	12.6, 7.3, 8.8, 9.10 12.6.2, 7.3, 8.8, 9.10	12.6, 7.3, 8.8, 9.10	C.1
Governance and Risk Management *Management Program*	GRM-04	GRM-04.1	An Information Security Management Program (ISMP) shall be developed, documented, approved, and implemented that includes administrative, technical, and physical safeguards to protect assets and data from loss, misuse, unauthorized access, disclosure, alteration, and destruction. The security program shall include, but not be limited to, the following areas insofar as they relate to the characteristics of the business: • Risk management • Security policy • Organization of information security • Asset management • Human resources security • Physical and environmental security • Communications and operations management	Do you provide tenants with documentation describing your Information Security Management Program (ISMP)?	x				A1.2.	(A1.2.) The entity's system [availability, processing integrity, confidentiality and related] security policies include, but may not be limited to, the following matters:						Schedule 1 (Section 5), 4.1 - Accountability, 4.7 Safeguards	15-01		COBIT 4.1 R2 DS5.2 COBIT 4.1 R2 DS5.1	APO13.01 APO13.02 APO13.03	312.8 and 312.10	GRM > InfoSec Management > Capability Mapping	shared	x	Domain 2							99.31.(a)(1)(ii)	8.2.1	45 CFR 164.308(a)(1)(ii)(A) 45 CFR 164.316(a) 45 CFR 164.316(b)(1)(ii) b) 45 CFR 164.316(b)(2)(i) 45 CFR 164.306(a) (New)	00.a,05.a,05.c	Clause 4.2 Clause 5 A.6.1.1 A.6.1.2 A.6.1.3 A.6.1.4 A.8.1.5 A.6.1.6 A.6.1.7 A.6.1.8	All in section 4, 5, 6, 7, 8, 9, 10. A.6.1.1 A.12.1.4 A.6.1.3 A.6.1.4 A.18.2.1		Commandment #1 Commandment #2	Chapter II, Article 19		OP-001-1a - R1 - R2 OP-003-3 - R1 - R1.1 - R2 AK CIP-006-3c - R1	PM-1 PM-2 PM-3 PM-4 PM-5 PM-6 PM-7 PM-8 PM-9 PM-10 PM-11	AR-1 Governance and Privacy Program	4.1	5.1.6.C.01. 5.1.7.C.01. 5.1.8.C.01. 5.1.8.C.02. 5.1.10.C.01. 5.1.10.C.02. 5.1.11.C.01. 5.1.12.C.01. 5.1.13.C.01. 5.1.14.C.01. 5.1.14.C.02. 5.1.15.C.01. 5.1.16.C.01. 5.1.18.C.01.	FA8	BSGP	PCI DSS v2.0 12.1.3 PCI DSS v3.0 12.2	12.1 12.2	12.1 12.2	B.2
Governance and Risk Management *Management Support / Involvement*	GRM-05	GRM-05.1	Executive and line management shall take formal action to support information security through clearly-documented direction and commitment, and shall ensure the action has been assigned.	Do you ensure your providers adhere to your information security and privacy policies?	x				S1.3.0	(S1.3.0) Responsibility and accountability for developing and maintaining the entity's system security policies, and changes and updates to those policies, are assigned. The entity has prepared an objective description of the system and its boundaries and communicated such description to authorized users The security obligations of users and the entity's security commitments to users are communicated to authorized users.	CC1.2		C.1	5.08)	Schedule 1 (Section 5), 4.1 Safeguards, Subsec. 4.1.1	15-02		COBIT 4.1 DS5.1	APO01.02 APO01.03 APO01.04 APO01.08 APO13.01 APO13.02 APO13.03	312.8 and 312.10	GRM > Governance, Risk & Compliance > Compliance Management	shared	x	Domain 2		Article 17		NIST SP 800-53 R3 CM-1	NIST SP 800-53 R3 CM-1			8.2.1	45 CFR 164.316 (b)(2)(iii) 45 CFR 164.316 (b)(2)(iii)	05.a	Clause 5 A.6.1.1	All in section 5 plus clauses 4.4 4.2(b) 6.1.2(a)(1) 6.2 7.2(c) 7.2(d) 7.2(e) 7.3(c)		Commandment #3 Commandment #6	Chapter VI, Section I, Article 39

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Control Domain	Control ID	Question ID	Control Specification	Consensus Assessment Questions	Consensus Assessment Answers: Yes	No	Not Applicable	Notes	CCM v3.0.1 Compliance Mapping: AICPA TSC 2009	AICPA Trust Service Criteria (SOC 2SM Report)	AICPA TSC 2014	NITS Shared Assessments AUP v5.0	BITS Shared Assessments SIG v6.0	BSI Germany	Canada PIPEDA	CCM V1.4	CIS-AWS-Foundations v1.1	COBIT 4.1	COBIT 5.0	COPPA	CSA Enterprise Architecture (formerly the Trusted Cloud Initiative): Human > Computer > Capability	Public	Private	CSA Guidance v3.0	ENISA IAF	ISO/IEC - European Union Data Protection Directive	FedRAMP Security Controls (Final Release, Jan 2012): -MODERATE IMPACT LEVEL-	FedRAMP Security Controls (Final Release, Jan 2012): -HIGH IMPACT LEVEL-	FERPA	GAPP (Aug 2009)	HIPAA/HITECH (Omnibus Rule)	HITRUST CSF v8.1	ISO/IEC 27001: 2005	ISO/IEC 27001:2013	ITAR	Jericho Forum	Mexico - Federal Law on Protection of Personal Data Held by Private Parties	NERC CIP	NIST SP800-53 R3	NIST SP800-53 R4 Appendix J	NZISM	NZISM v1.5	ODCA UM: FA R2.0: PA 01	PA Accel	PCI DSS v2.0	PCI DSS: v3.0	PCI DSS v3.2	Shared Assessments 2017 AUP
Governance and Risk Management *Baseline / Policy Change Impacts*	GRM-08	GRM-08.1	Risk assessment results shall include updates to security policies, procedures, standards, and controls to ensure that they remain relevant and effective.	Do risk assessment results include updates to security policies, procedures, standards, and controls to ensure they remain relevant and effective?	x							8.2 8.2.1 L.2	B.1.1, B.1.2, B.1.6, B.1.7.2, G.2.1.9, L.10			Schedule 1 (Section 5), 4.7 - Safeguards	RI-04		COBIT 4.1 PO 9.6	APO12 APO13.01 APO13.03		312.8 and 312.10	BOSS > Operational Risk Management > Risk Management Framework	shared	x	Domain 2, 4	6.09. (a)	Article 17 (1), (2)	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AT-1 NIST SP 800-53 R3 AU-1 NIST SP 800-53 R3 CA-1 NIST SP 800-53 R3 CM-1 NIST SP 800-53 R3 CP-1 NIST SP 800-53 R3 IA-1 NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 MA-1 NIST SP 800-53 R3 MP-1 NIST SP 800-53 R3 PE-1 NIST SP 800-53 R3 PL-1 NIST SP 800-53 R3 PS-1 NIST SP 800-53 R3 RA-1 NIST SP 800-53 R3 SA-1 NIST SP 800-53 R3 SC-1 NIST SP 800-53 R3 SI-1	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AT-1 NIST SP 800-53 R3 AU-1 NIST SP 800-53 R3 CA-1 NIST SP 800-53 R3 CM-1 NIST SP 800-53 R3 CP-1 NIST SP 800-53 R3 IA-1 NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 MA-1 NIST SP 800-53 R3 MP-1 NIST SP 800-53 R3 PE-1 NIST SP 800-53 R3 PL-1 NIST SP 800-53 R3 PS-1 NIST SP 800-53 R3 RA-1 NIST SP 800-53 R3 SA-1 NIST SP 800-53 R3 SC-1 NIST SP 800-53 R3 SI-1				03.d	Clause 4.2.3 Clause 4.2.4 Clause 4.3.1 Clause 5 Clause 7 A.5.1.2 A.10.10.2 A.10.3.2 A.14.1.2 A.15.2.1 A.15.2.2	Clause 4.2.1.a, 4.2(b) 4.3.1, 4.3(a&b) 5.1 5.1(c) 5.1(d) 5.1(e) 5.1(f) 5.1(g) 5.1(h) 5.2 5.2.a, 5.2(f) 5.3 6.1.1(e)(2), 6.1.2(a)(1) 6.2 7.2(a), 7.2(b) 7.2(c) 7.2(d)						ISP-009-1 R2	CP-2 RA-2 RA-3		AR-2 Privacy Impact and Risk Assessment	4.3	4.5.17.CEL 4.5.18.CEL 4.5.18.C.01 4.5.18.C.03			PCI DSS v2.0 12.1.3	12.2	12.2	A.2
Governance and Risk Management *Policy Reviews*	GRM-09	GRM-09.1	The organization's business leadership (or other accountable business role or function) shall review the information security policy at planned intervals or as a result of changes to the organization to ensure its continuing alignment with the security strategy, effectiveness, accuracy, relevance, and applicability to legal, statutory, or regulatory compliance obligations.	Do you notify your tenants when you make material changes to your information security and/or privacy policies?	x				11.1.0	(SS.1.0) The entity's security policies are established and periodically reviewed and approved by a designated individual or group.	CC3.2	B.2	B.1.33, B.1.34,			16-05		COBIT 4.1 DS 5.2 DS 5.4	APO12 APO13.01 APO13.03 MEA03.01 MEA03.02		312.8 and 312.10	SRM > Governance, Risk & Compliance > Policy Management	shared	x	Domain 2		Article 17	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AT-1 NIST SP 800-53 R3 AU-1 NIST SP 800-53 R3 CA-1 NIST SP 800-53 R3 CM-1 NIST SP 800-53 R3 CP-1 NIST SP 800-53 R3 IA-1 NIST SP 800-53 R3 IA-5 NIST SP 800-53 R3 IA-5 (1) NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 MA-1 NIST SP 800-53 R3 MP-1 NIST SP 800-53 R3 PE-1 NIST SP 800-53 R3 PL-1 NIST SP 800-53 R3 PS-1 NIST SP 800-53 R3 RA-1 NIST SP 800-53 R3 SA-1 NIST SP 800-53 R3 SC-1 NIST SP 800-53 R3 SI-1	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AT-1 NIST SP 800-53 R3 AU-1 NIST SP 800-53 R3 CA-1 NIST SP 800-53 R3 CM-1 NIST SP 800-53 R3 CP-1 NIST SP 800-53 R3 IA-1 NIST SP 800-53 R3 IA-5 NIST SP 800-53 R3 IA-5 (1) NIST SP 800-53 R3 IA-5 (2) NIST SP 800-53 R3 IA-5 (3) NIST SP 800-53 R3 IA-5 (6) NIST SP 800-53 R3 IA-5 (7) NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 MA-1 NIST SP 800-53 R3 MP-1 NIST SP 800-53 R3 PE-1 NIST SP 800-53 R3 PL-1 NIST SP 800-53 R3 PS-1 NIST SP 800-53 R3 RA-1 NIST SP 800-53 R3 SA-1 NIST SP 800-53 R3 SC-1 NIST SP 800-53 R3 SI-1			1.2.1 8.2.7 10.2.1	45 CFR 164.316 (b)(2)(iii) 45 CFR 164.306(e) (New)	04.b	Clause 4.2.3 e) A.5.1.2	Clause 8.1 A.5.1.2		Commandment #1 Commandment #2 Commandment #3			ISP-003-3 R1.3 R3 - R3.1 - R3.2 - R3.2.1	AC-1 AT-1 AU-1 CA-1 CM-1 CP-1 IA-1 IA-5 IR-1 MA-1 MP-1 PE-1 PL-1 PM-1 PS-1 RA-1 SA-1 SC-1 SI-1			4.1 6.1	5.1.6.C.01 5.1.7.C.01 5.1.8.C.01 5.1.9.C.01 5.1.10.C.01 5.1.10.C.02 5.1.11.C.01 5.1.12.C.01 5.1.13.C.01 5.1.14.C.01 5.1.15.C.01 5.1.15.C.02 5.1.16.C.01 5.1.17.C.01 5.1.18.C.01 5.1.18.C.02 5.1.19.C.01 5.1.19.C.02 8.1.6.C.01 8.1.7.C.01 8.1.9.C.01 8.1.9.C.03			PCI DSS v2.0 12.1.3	12.1.1	12.1.1	B.1
		GRM-09.2		Do you perform, at minimum, annual reviews to your privacy and security policies?			x						

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Control Domain	Control ID	Question ID	Control Specification	Consensus Assessment Questions	Consensus Assessment Answers: Yes	No	Not Applicable	Notes	CCM v3.0.1 Compliance ID Mapping: AICPA TSC 2009	AICPA Trust Service Criteria (SOC 2SM Report)	AICPA TSC 2014	NITS Shared Assessments AUP v5.0	BITS Shared Assessments SIG v6.0	BSI Germany	Canada PIPEDA	CCM V1.4	CIS-AWS-Foundations v1.1	COBIT 4.1	COBIT 5.0	COPPA	CSA Enterprise Architecture (formerly the Trusted Cloud Initiative): Domain / Component / Capability	Public	Private	CSA Guidance v3.0	ENISA IAF	ISO/IEC – European Union Data Protection Directive	FedRAMP Security Controls (Final Release, Jan 2012) –MODERATE IMPACT LEVEL–	FedRAMP Security Controls (Final Release, Jan 2012) –HIGH IMPACT LEVEL–	FERPA	GAPP (Aug 2009)	HIPAA/HITECH (Omnibus Rule)	HITRUST CSF v8.1	ISO/IEC 27001-2005	ISO/IEC 27001-2013	ITAR	Jericho Forum	Mexico - Federal Law on Protection of Personal Data Held by Private Parties	NERC CIP	NIST SP800-53 R3	NIST SP800-53 R4 Appendix J	NZISM	NZISM v1.5	ODCA UM: IFA R2.0: PA ID	PA Attr	PCI DSS v2.0	PCI-DSS: v3.0	PCI DSS v3.2	Shared Assessments 2017 AUP
Identity & Access Management *User Access Policy*	IAM-02	IAM-02.1	User access policies and procedures shall be established, and supporting business processes and technical measures implemented, for ensuring appropriate identity, entitlement, and access management for all internal corporate and customer (tenant) users with access to data and organizationally owned or managed (physical and virtual) application interface and infrastructure network and system components. These policies, procedures, processes, and measures must incorporate the following: • Procedure, supporting roles, and responsibilities for provisioning and de-provisioning user account entitlements following the rule of least privilege based on job function (e.g., internal employee and contingent staff personnel changes, customer-controlled access, suppliers' business relationships, or other third-party business relationships) • Business case considerations for higher levels of assurance and multi-factor authentication secrets (e.g., management interfaces, key generation, transmission and storage, segregation of duties, emergency access, large scale provisioning or geographically distributed deployments, and personnel redundancy for critical systems) • Access segmentation to sessions and data in multi-tenant architectures by any third-party (e.g., provider and/or other customer (tenant)) • Identity trust verification and service-to-service application (API) and information processing interoperability (e.g., SSO and federation) • Account credential lifecycle management from instantiation through revocation • Account credential and/or identity store minimization or re-use when feasible • Authentication, authorization, and accounting (AAA) rules for access to data and sessions (e.g., encryption and strong/multi-factor, expireable, non-shared authentication secrets) • Permissions and supporting capabilities for customer (tenant) controls over authentication, authorization, and accounting (AAA) rules for access to data and sessions • Adherence to applicable legal, statutory, or regulatory compliance requirements	Do you have controls in place ensuring timely removal of systems access that is no longer required for business purposes?	x				12.2.0				8.1		8.1.8, 8.1.21, 8.1.28, 8.6.2, H.1, 1, 4, 5.4.5,	8.06 40 (B) 41 (B) 42 (B) 43 (B) 44 (Cr)	Schedule 1 (Section 1(14.1 Accountability, Subs. 4.1, 4, 4.7 Safeguards, Subs. 4.7.4	15-07	1.1.1, 2.1, 3.1, 4.1, 12, 2.8, 3.7	COBIT 4.1 DS 5.4	APO01.02 APO01.03 APO01.08 APO13.01 APO13.02 DS305.04 DS305.05 DS306.03 DS306.06	312.8 and 312.10	GRM > Policies and Standards >	shared	x	Domain 2	6.01. (b) 6.01. (d) 6.02. (a) 6.03. (b) 6.03.04. (b) 6.03.04. (c) 6.03.04. (d) 6.03.05. (d) 6.03.06. (b) 6.04.01. (c) 6.04.01. (f) 6.04.02. (a) 6.04.02. (b) 6.04.02. (c) 6.04.03. (b) 6.04.06. (a) 6.04.08. (a) 6.04.08. (b) 6.04.08. (c) 6.04.08.03. (e) 6.04.08.03. (h)	Article 17	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AC-7 NIST SP 800-53 R3 AC-20 NIST SP 800-53 R3 IA-1	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AC-7 NIST SP 800-53 R3 AC-20 NIST SP 800-53 R3 AC-14 NIST SP 800-53 R3 IA-1		8.1.0	45 CFR 164.308 (a)(3)(i) 45 CFR 164.312 (a)(1) (a)(2)(i) (a)(2)(ii) 164.308(a)(4)(ii)(B) (C)New) 45 CFR 164.308(a)(4)(ii)(C)New)	01.ab	A.11.1.1 A.11.2.1 A.11.2.4 A.11.4.1 A.11.5.2 A.11.6.1	A.9.1.1 A.9.2.1, A.9.2.2 A.9.2.5 A.9.4.1	13.2.g	Commandment #6 Commandment #7 Commandment #8			ZIP-007-3 R5.1 - R5.1.2	AC-1 IA-1			15.1 15.2			PO: DSS v2.0 3.5.1 PO: DSS v2.0 8.5.1 PO: DSS v2.0 12.5.4		3.5.1, 7.0 8.0 12.5.4		3.5.2,7.1,8.1,12.3,8.2.5, 9.12.5.4	A.3 A.8 A.9 A.10
		IAM-02.2	Do you provide metrics to track the speed with which you are able to remove systems access that is no longer required for business purposes?		x												1.1.1, 2.1, 3.1, 4.1, 12, 2.8, 3.7																													
Identity & Access Management *Diagnostic / Configuration Ports Access*	IAM-03	IAM-03.1	User access to diagnostic and configuration ports shall be restricted to authorized individuals and applications.	Do you use dedicated secure networks to provide management access to your cloud service infrastructure?		x							H.1, H.2, G.9.15		Schedule 1 (Section 5), 4.7 Safeguards, Subsec. 4.7.3	15-30		COBIT 4.1 DS5.7	APO13.01 DS305.03 DS305.05 DS306.06	312.8 and 312.10	GRM > Privilege Management Infrastructure > Privilege Usage Management - Resource Protection	provider	x	Domain 2			NIST SP 800-53 R3 CM-7 NIST SP 800-53 R3 MA-4 NIST SP 800-53 R3 MA-5	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AC-2 NIST SP 800-53 R3 AC-2 (1) NIST SP 800-53 R3 AC-2 (2) NIST SP 800-53 R3 AC-2 (3) NIST SP 800-53 R3 AC-2 (4) NIST SP 800-53 R3 AC-2 (7) NIST SP 800-53 R3 AC-5 NIST SP 800-53 R3 AC-6 NIST SP 800-53 R3 AC-6 (1) NIST SP 800-53 R3 AC-6 (2) NIST SP 800-53 R3 AU-1 NIST SP 800-53 R3 AU-2 NIST SP 800-53 R3 AU-6 NIST SP 800-53 R3 AU-6 (1) NIST SP 800-53 R3 AU-6 (3) NIST SP 800-53 R3 SI-4 NIST SP 800-53 R3 SI-4 (2) NIST SP 800-53 R3 SI-4 (4) NIST SP 800-53 R3 SI-4 (5) NIST SP 800-53 R3 SI-4 (6)			6.2.2			01.j		A.10.6.1 A.11.5.1 A.11.6.4 A.11.5.4	A.13.1.1 A.9.1.1 A.9.4.4		Commandment #3 Commandment #4 Commandment #5 Commandment #6 Commandment #7 Commandment #8			ZIP-007-3 82	CM-7 MA-3 MA-4 MA-5			15.4			PO: DSS v2.0 9.1.2		1.2.2 7.1 7.1.2 7.1.3 7.2 7.2.3 9.1.2 9.1.3		1.2.2 7.1 7.1.2 7.1.3 7.2 7.2.3 9.1.2 9.1.3	G.5
Identity & Access Management *Segregation of Duties*	IAM-04	IAM-04.1	Policies and procedures shall be established to store and manage identity information about every person who accesses IT infrastructure and to determine their level of access. Policies shall also be developed to	Do you manage and store the identity of all personnel who have network access, including their level of access?	x												1.1.1, 2.1, 3.1, 4.1, 12 1.1.1, 2.1, 3.1, 4.1, 12		APO01.01 APO01.08 APO13.01 APO13.02		GRM > Policies and Standards > Information Security Policies			Domain 12								01.c, 01.q		Annex A.9.2 A.9.2.1 A.9.2.2															7.3 8.8 9.10		7.3 8.8 9.10	9.3
Identity & Access Management *Segregation of Duties*	IAM-05	IAM-05.1	User access policies and procedures shall be established, and supporting business processes and technical measures implemented, for restricting user access as per defined segregation of duties to address business risks associated with a user-role conflict of interest.	Do you provide tenants with documentation on how you maintain segregation of duties within your cloud service offering?	x				53.2.a				Schedule 1 (Section 5) 4.7 Safeguards, Subs. 4.7.3(b),	15-15	1.1.1, 2.1, 3.1, 4.1, 12	COBIT 4.1 DS 5.4	APO01.01 APO01.08 APO13.02 DS305.04 DS306.03	312.8 and 312.10	GRM > Privilege Management Infrastructure > Segregation of Duties	shared	x	Domain 2	6.04.01. (d) 6.04.08.02. (a)	Article 17	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AC-2 NIST SP 800-53 R3 AC-5 NIST SP 800-53 R3 AC-6 NIST SP 800-53 R3 AU-1 NIST SP 800-53 R3 AU-2 NIST SP 800-53 R3 AU-6 NIST SP 800-53 R3 AU-6 (1) NIST SP 800-53 R3 AU-6 (3) NIST SP 800-53 R3 CM-5 NIST SP 800-53 R3 CM-5 (1) NIST SP 800-53 R3 IA-1 NIST SP 800-53 R3 IA-4 NIST SP 800-53 R3 SI-4 NIST SP 800-53 R3 SI-4 (2) NIST SP 800-53 R3 SI-4 (4) NIST SP 800-53 R3 SI-4 (5) NIST SP 800-53 R3 SI-4 (6)	99.31(a)(1)(ii)		6.2.2	45 CFR 164.308 (a)(3)(ii)(A) 45 CFR 164.308 (a)(4)(ii)(A) 45 CFR 164.312 (a)(1) (b)	09.c	A.10.1.3	A.6.1.2	Commandment #6 Commandment #7 Commandment #8 Commandment #10	F		ZIP-007-3 R5.1.1	AC-1 AC-2 AC-5 AC-6 Au-1 Au-6 SI-1 SI-4			3.0 3.1 3.2 3.4 3.5	5.1.26 5.1.27 5.1.28.C.01 5.1.28.C.02 5.1.28.C.03 5.1.28.C.04 5.2.7.C.01. 5.2.7.C.02. 5.2.7.C.03. 5.2.7.C.04. 5.2.7.C.05. 5.2.8.C.01. 5.2.9.C.01. 5.2.9.C.02. 5.2.9.C.03. 5.2.100.C01. 5.2.100.C02. 5.2.111.C01. 5.2.111.C02. 5.2.111.C03. 5.2.112.C01. 5.2.112.C02. 5.2.113.C01. 5.2.114.C01. 5.2.115.C01. 5.2.116.C01. 5.2.117.C01.	6.4, 6.3, 7.3 6.3 6.10		6.4.2, 7.3 8.8 9.10	9.3
Identity & Access Management *Source Code Access Restriction*	IAM-06	IAM-06.1	Access to the organization's own developed applications, program, or object source code, or any other form of intellectual property (IP), and use of proprietary software shall be appropriately restricted following the rule of least privilege based on job function as per established user access policies and	Are controls in place to prevent unauthorized access to your application, program, or object source code, and assure it is restricted to authorized personnel only?	x				53.1.1.0		CC7.4		I.2.7.2, I.2.9, I.2.10, I.2.15		Schedule 1 (Section 5), 4.7 Safeguards, Subsec. 4.7.3	15-10			APO01.01 APO01.08 APO13.02 DS305.04 DS306.03		ITOS/I > Service Support > Release Management - Source Code Management	shared	x	Domain 2		Article 17	NIST SP 800-53 R3 CM-5 NIST SP 800-53 R3 CM-5 (1) NIST SP 800-53 R3 CM-5 (3)			6.2.1.6 6.2.1		10.j	Clause 4.3.3 A.12.4.3 A.15.1.3	Clause 5.2(c) 5.2(e), 5.2(g), 7.5.3(b) 7.5.3(d)	ITAR 22 CFR § 120.17 EAR 15 CFR §734.2 (b)	Commandment #6 Commandment #7 Commandment #9 Commandment #10			CM-5 CM-6				3.4 14.1 14.2 19.1	5.1.4 C.01. 8.1.5 C.01. 8.1.5 C.02. 9.1.6 C.01. 9.1.7 C.01. 9.1.7 C.02.		PO: DSS v2.0 6.4.1 PO: DSS v2.0 6.4.2		6.4.1 6.4.2, 7.1 7.1.1 7.1.2 7.1.3 7.1.4		6.4.1 6.4.2, 7.1 7.1.1 7.1.2 7.1.3 7.1.4	9.3
Identity & Access Management *Third Party Access*	IAM-07	IAM-07.1	The identification, assessment, and prioritization of risks posed by business processes requiring third-party access to the organization's information systems and data shall be followed by coordinated application of resources to minimize, monitor, and measure likelihood and impact of unauthorized or inappropriate access. Compensating controls derived from the risk analysis shall be implemented prior to provisioning access.	Do you provide multi-failure disaster recovery capability?	x				53.1		CC3.1	B.1 H.2	B.1.1, B.1.2, D.1.1, E.1, F.1.1, H.1.1, K.1.1, K.6.2, E.6.3		Schedule 1 (Section 5), 4.7 - Safeguards	16-05	1.1.1, 2.1, 3.1, 4.1, 12 1.2.1 3.3.3	COBIT 4.1 DS 2.3	APO01.03 APO01.08 APO13.01 APO13.02 DS305.04 DS305.07 DS306.03 DS306.06	312.8 and 312.10	GRM > Governance Risk & Compliance > Vendor Management	shared	x	Domain 2, 4	6.02. (a) 6.02. (b) 6.03. (a)	Article 17 (1), (2)	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AT-1 NIST SP 800-53 R3 AU-1 NIST SP 800-53 R3 CA-1 NIST SP 800-53 R3 CM-1 NIST SP 800-53 R3 CP-1 NIST SP 800-53 R3 IA-1 NIST SP 800-53 R3 IA-5 NIST SP 800-53 R3 IA-5 (1) NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 MA-1 NIST SP 800-53 R3 MA-5	NIST SP 800-53 R3 AC-1 NIST SP 800-53 R3 AT-1 NIST SP 800-53 R3 AU-1 NIST SP 800-53 R3 CA-1 NIST SP 800-53 R3 CM-1 NIST SP 800-53 R3 CP-1 NIST SP 800-53 R3 IA-1 NIST SP 800-53 R3 IA-4 NIST SP 800-53 R3 IA-5 NIST SP 800-53 R3 IA-5 (1) NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 MA-1 NIST SP 800-53 R3 MA-5			7.1.1 7.1.2 7.2.1 7.2.2 7.2.3		05.i	A.6.2.1 A.8.3.3 A.11.1.1 A.11.2.1 A.11.2.4	A.6.2.3 A.9.1.1 A.9.2.1, A.9.2.2 A.9.2.5					QA-3 MA-4 PA-3				12.8 12.2		12.8 12.2	A.5
Identity & Access Management *Third Party Access*	IAM-07	IAM-07.2	Do you monitor service continuity with upstream providers in the event of provider failure?	x																																							
		IAM-07.3	Do you have more than one provider for each service you depend on?	x																																						
		IAM-07.4	Do you provide access to operational redundancy and continuity summaries, including the services you depend on?	x																																						
		IAM-07.5	Do you provide the tenant the ability to declare a disaster?	x																																						
		IAM-07.6	Do you provide a tenant-triggered failover option?	x																																						
		IAM-07.7	Do you share your business continuity and redundancy plans with your tenants?	x																																						
Identity & Access Management *User Access Restriction / Authorization*	IAM-08	IAM-08.1	Policies and procedures are established for permissible storage and access of identities used for authentication to ensure identities are only accessible based on rules of least privilege and replication limitation only to users explicitly defined as business necessary.	Do you document how you grant and approve access to tenant data?	x				53.2.0							15-08 15-12																												
		IAM-08.2	Do you have a method of aligning provider and tenant data classification methodologies for access control purposes?	x							CC3.3																																
Identity & Access Management *User Access Authorization*	IAM-09	IAM-09.1	Provisioning user access (e.g., employees, contractors, customers (tenants), business partners and/or supplier relationships) to data and organizationally-owned or managed (physical and virtual) applications, infrastructure systems, and network components shall be authorized by the organization's management prior to access being granted and appropriately restricted as per established policies and procedures. Upon request, provider shall inform customer (tenant) of this user access, especially if customer (tenant) data is used as	Does your management provision the authorization and restrictions for user access (e.g., employees, contractors, customers (tenants), business partners, and/or suppliers) prior to their access to data and any owned or managed (physical and virtual) applications, infrastructure systems, and network components?	x				53.2.0						H.2.4, H.2.5,	35 (B) 40 (B) 41 (B) 42 (B) 44 (Cr)	Schedule 1 (Section 1) Safeguards, Subs. 4.7.2 and 4.7.3	15-08			DS5.4	APO01.01 APO01.08 APO07.06 APO10.04 APO13.02 DS305.04 DS306.03 DS306.06	312.8 and 312.10	GRM > Privilege Management Infrastructure > Identity Management - Identity Provisioning	shared	x	Domain 2	6.03.04. (b) 6.03.04. (c) 6.03.05. (d) 6.03.06. (a) 6.03.06. (b) 6.04.01. (a) 6.04.01. (b) 6.04.03. (a) 6.04.04. (a) 6.04.05. (a) 6.04.05. (g)	Article 17	NIST SP 800-53 R3 AC-3 NIST SP 800-53 R3 AC-3 (3) NIST SP 800-53 R3 AC-5 NIST SP 800-53 R3 AC-6 NIST SP 800-53 R3 AC-6 (1) NIST SP 800-53 R3 AC-6 (2) NIST SP 800-53 R3 IA-2 NIST SP 800-53 R3 IA-2 (1) NIST SP 800-53 R3 IA-2 (2) NIST SP 800-53 R3 IA-2 (3)			6.2.2	45 CFR 164.308 (a)(3)(ii)(A) 45 CFR 164.308 (a)(3)(ii)(B) 45 CFR 164.308 (a)(4)(ii)(B) 45 CFR 164.308 (a)(4)(ii)(C)	01.b 01.c 01.j 01.k 01.x 01.y	A.11.2.1 A.11.2.2 A.11.4.1 A.11.4.2 A.11.6.1	Annex A.9.2.1, A.9.2.2 A.9.2.3 A.9.4.1			ZIP-003-3 R1.1.1 - R1.3 ZIP-004-4 - R2-3 ZIP-007-3 - R5.1 - R5.1.2	AC-1 AC-5 AC-6 IA-2 IA-4 IA-5 IA-8 MA-5 PS-6 SA-7			9.2 15.2	A.2.1.5.C.01. A.2.1.5.C.02. A.2.1.5.C.03. A.2.1.5.C.04. A.2.1.5.C.05. A.2.1.5.C.06. A.2.1.5.C.07. A.2.1.5.C.08. A.2.1.5.C.09. A.2.1.5.C.10. A.2.1.5.C.11. A.2.1.5.C.12. A.2.1.5.C.13. A.2.1.5.C.14. A.2.1.5.C.15. A.2.1.5.C.16. A.2.1.5.C.17. A.2.1.5.C.18. A.2.1.5.C.19. A.2.1.5.C.20. A.2.1.5.C.21. A.2.1.5.C.22. A.2.1.5.C.23. A.2.1.5.C.24. A.2.1.5.C.25. A.2.1.5.C.26. A.2.1.5.C.27.	SP		7.1 7.1.1 7.1.2 7.1.3 7.1.4 12.5.4		7.1 7.1.1 7.1.2 7.1.3 7.1.4 12.5.4	9.3 9.8
Identity & Access Management *User Access Reviews*	IAM-10	IAM-10.1	User access shall be authorized and revalidated for entitlement appropriateness, at planned intervals, by the organization's business leadership or other accountable business role or function supported by evidence to demonstrate the organization is adhering to the rule of least privilege based on job function. For identified access violations, remediation must follow established user access policies and procedures.	Do you require at least annual certification of entitlements for all system users and administrators (exclusive of users maintained by your tenants)?	x				53.2.0				H.2.6, H.2.7, H.2.9,	41 (B)	Schedule 1 (Section 5), 4.7 - Safeguards	15-10	1.1.1, 2.1, 3.1, 4.1, 12 1.2.1 3.3.3 1.1.1, 2.1, 3.1, 4.1, 12 1.2.1 3.3.3 1.1.1, 2.1, 3.1, 4.1, 12 1.2.1 3.3.3	COBIT 4.1 DS5.3 COBIT 4.1 DS5.4	APO01.03 APO01.08 APO13.02 DS305.04 DS306.03 MEA03.03	312.8 and 312.10	GRM > Privilege Management Infrastructure > Authorization Services - Entitlement Review	shared	x	Domain 2		Article 17	NIST SP 800-53 R3 AC-2 NIST SP 800-53 R3 AC-5 NIST SP 800-53 R3 PS-6 NIST SP 800-53 R3 PS-7	99.31(a)(1)(ii)		6.2.1 6.2.7	45 CFR 164.308 (a)(3)(ii)(B) 45 CFR 164.308 (a)(4)(ii)(C)	01.e#	A.11.2.4	A.9.2.5	7148.22 CFR § 120.17 EAR 15 CFR §734.2 (b)	Commandment #6 Commandment #7 Commandment #8 Commandment #10			ZIP-004-3 - 82.2.2 - ZIP-007-3 - R5 - 9.1.3	AC-2 AU-6 PM-10 PS-6 PS-7			9.2	9.2.1.5.C.01. 9.2.4.C.01. 9.2.4.C.02. 9.2.4.C.03. 9.2.4.C.04. 9.2.4.C.05. 9.2.4.C.06. 9.2.4.C.07. 9.2.4.C.08. 9.2.50.C.01. 9.2.50.C.02. 9.2.111.C.01. 9.2.112.C.01. 9.2.112.C.02. 9.2.114.C.01.			8.1.4	8.1.4	H.4 9.10
Identity & Access Management *User Access Revocation*	IAM-11	IAM-11.1	Timely de-provisioning (revocation or modification) of user access to data and organizationally-owned or managed (physical and virtual) applications, infrastructure systems, and network components, shall be implemented as per established policies and procedures and based on user's change in status (e.g., termination of employment, contract or agreement, change in employment, job change, or transfer). Upon request, provider shall inform customer (tenant) of these changes, especially if customer (tenant) data is used as part the service and/or customer (tenant) has some	Is timely deprovisioning, revocation, or modification of user access to the organizations systems, information assets, and data implemented upon any change in status of employees, contractors, customers, business partners, or involved third parties?	x				53.2.0						H.2		Schedule 1 (Section 5), 4.7 - Safeguards	15-09	1.1.1, 2.1, 3.1, 4.1, 12 1.2.1 3.3.3 1.1.1, 2.1, 3.1, 4.1, 12 1.2.1 3.3.3	COBIT 4.1 DS 5.4	APO01.03 APO01.08 APO13.02 DS305.04 DS306.06 MEA01.03	312.8 and 312.10	GRM > Privilege Management Infrastructure > Identity Management - Identity Provisioning	shared	x	Domain 2	6.03.04. (b) 6.03.04. (c) 6.03.05. (d) 6.03.06. (a) 6.04.02. (b)	Article 17	NIST SP 800-53 R3 AC-2 NIST SP 800-53 R3 PE-1 NIST SP 800-53 R3 PS-5	99.31(a)(1)(ii)		6.2.1	45 CFR 164.308(a)(3)(ii)(C)	02.g 02.j	ISO/IEC 27001:2005 A.8.3.3 A.11.1.1 A.11.2.1 A.11.2.2	Annex A A.9.2.6 A.9.1.1 A.9.2.1, A.9.2.2 A.9.2.3	ITAR 22 CFR § 120.17 EAR 15 CFR §734.2 (b)	Commandment #6 Commandment #7 Commandment #8			ZIP-004-3 82.2.3 ZIP-007-3 - R5.1.3 - R5.2.1 - R5.2.3	AC-2 PS-4 PS-5			9.2	9.2.1.5.C.01. 9.2.4.C.01. 9.2.4.C.02. 9.2.7.C.01. 9.2.8.C.01. 9.2.8.C.02. 9.2.50.C.01. 9.2.50.C.02. 9.2.111.C.01. 9.2.112.C.01. 9.2.112.C.02. 9.2.114.C.01.		PO: DSS v2.0 8.5.4 PO: DSS v2.0 8.5.5 PO: DSS v2.0 8.5.6		8.1.3 8.1.4 8.1.5, 12.5.4		8.1.3 8.1.4 8.1.5, 12.5.4	9.10

CAIQv3.0.1 **CONSENSUS ASSESSMENTS INITIATIVE QUESTIONNAIRE v3.0.1**

Control Domain	Control ID	Question ID	Control Specification	Consensus Assessment Questions	Consensus Assessment Answers: Yes	No	Not Applicable	Notes	CCM v3.0.1 Corruption / IM Mapping	AICPA TSC 2009	AICPA Trust Service Criteria (SOC 2)SM Report	AICPA TSC 2014	NITS Shared Assessments AUP v5.0	BITS Shared Assessments SIG v6.0	BSI Germany	Canada PIPEDA	CCM V1.4	CIS-AWS-Foundations v1.1	COBIT 4.1	COBIT 5.0	COPPA	CSA Enterprise Architecture (formerly the Trusted Cloud Initiative): Known + Consumer + Capability	Public	Private	FedRAMP Security Controls (Final Release, Jan 2012) - MODERATE IMPACT LEVEL - LOW IMPACT LEVEL+	FedRAMP Security Controls (Final Release, Jan 2012) - MODERATE IMPACT LEVEL	FERPA	GAPP (Aug 2009)	HIPAA/HITECH (Omnibus Rule)	HITRUST CSF v8.1	ISO/IEC 27001: 2005	ISO/IEC 27001:2013	ITAR	Jericho Forum	Mexico - Federal Law on Protection of Personal Data Held by Private Parties	NERC CIP	NIST SP800-53 R3	NIST SP800-53 R4 Appendix J	NZISM	NZISM v2.5	ODCA UM: PA R2.0		PCI DSS v2.0	PCI DSS: v3.0	PCI DSS v3.2	Shared Assessments 2017 AUP
																																						PA-01	PA-Smart					
Identity & Access Management (IAM) - IA Credentials	IAM-12	IAM-12.1	Internal corporate or customer (tenant) user account credentials shall be restricted as per the following, ensuring appropriate identity, entitlement, and access management and in accordance with established policies and procedures: • Identity trust verification and service-to-service application (API) and information processing interoperability (e.g., SSO and Federation) • Account credential lifecycle management from instantiation through revocation • Account credential and/or identity store minimization or re-use when feasible • Adherence to industry acceptable and/or regulatory compliant authentication, authorization, and accounting (AAA) rules (e.g., strong/multi-factor, expirable, non-shared authentication secrets)	Do you support use of, or integration with, existing customer-based Single Sign On (SSO) solutions to your service?		x			12.2.b	3.2.2.b: Identification and authentication of users.	CC5.3	8.1 H.5	3.6.2, 3.6.3, H.1.1, H.1.2, H.2, H.3.1, H.4, H.4.1, H.4.5, H.4.8	6.06																																							
		IAM-12.2	Do you use open standards to delegate authentication capabilities to your tenants?	x																																										
		IAM-12.3	Do you support identity federation standards (e.g., SAML, SPML, WS-Federation, etc.) as a means of authenticating/authorizing users?		x																																									
		IAM-12.4	Do you have a Policy Enforcement Point capability (e.g., XACML) to enforce regional legal and policy constraints on user access?		x																																									
		IAM-12.5	Do you have an identity management system (enabling classification of data for a tenant) in place to enable both role-based and context-based entitlement to data?		x																																									
		IAM-12.6	Do you provide tenants with strong (multifactor) authentication options (e.g., digital certs, tokens, biometrics, etc.) for user access?		x																																									
		IAM-12.7	Do you allow tenants to use third-party identity assurance services?		x																																								
		IAM-12.8	Do you support password (e.g., minimum length, age, history, complexity) and account lockout (e.g., lockout threshold, lockout duration) policy enforcement?	x																																									
		IAM-12.9	Do you allow tenants/customers to define password and account lockout policies for their accounts?	x																																									
		IAM-12.10	Do you support the ability to force password changes upon first logon?	x																																									
		IAM-12.11	Do you have mechanisms in place for unlocking accounts that have been locked out (e.g., self-service via email, defined challenge questions, manual unlock)?	x																																									
Identity & Access Management - Utility Programs Access	IAM-13	IAM-13.1	Utility programs capable of potentially overriding system, object, network, virtual machine, and application controls shall be restricted.	Are utilities that can significantly manage virtualized partitions (e.g., shutdown, clone, etc.) appropriately restricted and monitored?	x				12.2.g	(12.2.g) g. Restriction of access to system configurations, supervisor functionality, master passwords, powerful utilities, and security devices (for example, firewalls).	CC5.1		H.2.16		Schedule 1 (Section 51, 4.7 - Safeguards, Subsec. 4.7.3	IS-34		COBIT 4.1 DS5.7	APO13.01 APO03.02 DSS05.05	312.8 and 312.10	SIRA > Privilege Management Infrastructure > Privilege Usage Management - Resource Protection	shared	x	Domain 2			SI7 SP 800-53 R3 CM-7	SI7 SP 800-53 R3 AC-4 SI7 SP 800-53 R3 AC-6 (1) SI7 SP 800-53 R3 AC-6 (2) SI7 SP 800-53 R3 CM-7 SI7 SP 800-53 R3 CM-7 (1)					01.n																		

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Control Domain	Control ID	Question ID	Control Specification	Consensus Assessment Questions	Consensus Assessment Answers			Notes	CCM v3.0.1 Compliance Gap Mapping	AICPA TSC 2009	AICPA Trust Service Criteria (SOC 2SM Report	AICPA TSC 2014	NITS Shared Assessments AUP v5.0	BITS Shared Assessments SIG v6.0	IRAI Germany	Canada PIPEDA	CCM V1.4	CIS-AWS-Foundations v1.1	COBIT 4.1	COBIT 5.0	COPPA	CSA Enterprise Architecture (formerly the Trusted Cloud Initiative)			CSA Guidance v3.0	ENISA IAF	ISO/IEC - European Union Data Protection Directive	FedRAMP Security Controls (Final Release, Jan 2012) - MODERATE IMPACT LEVEL	FedRAMP Security Controls (Final Release, Jan 2012) - HIGH IMPACT LEVEL	FERPA	GAPP (Aug 2009)	HIPAA/HITECH (Omnibus Rule)	HITRUST CSF v8.1	ISO/IEC 27001: 2005	ISO/IEC 27001:2013	ITAR	Jericho Forum	Mexico - Federal Law on Protection of Personal Data Held by Private Parties	NERC CIP	NIST SP800-53 R3	NIST SP800-53 R4 Appendix J	NZISM	NZISM v2.5	ODCA UM: IFA R2.0		PCI DSS v2.0	PCI DSS v3.0	PCI DSS v3.2	Shared Assessments 2017 AUP
					Yes	No	Not Applicable															Domain / Component / Capability	Public	Private																	PA-DC	PA-Excel				
Interoperability & Portability APIs	IPY-01	IPY-01.1	The provider shall use open and published APIs to ensure support for interoperability between components and to facilitate migrating applications.	Do you publish a list of all APIs available in the service and indicate which are standard and which are customized?	x														BAI02.04 BAI03.01 BAI03.02 BAI03.03 BAI03.04			Application Services > Programming Interfaces >	provider	X		Domain 6										10.h		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1)													V.3
Interoperability & Portability Data Request	IPY-02	IPY-02.1	All structured and unstructured data shall be available to the customer and provided to them upon request in an industry-standard format (e.g., .doc, .xls, .pdf, logs, and flat files).	Is unstructured customer data available on request in an industry-standard format (e.g., .doc, .xls, or .pdf)?	x														APO01.03 APO01.06 APO03.01 APO03.05 APO09.03 DSS04.07			Information Services > Reporting Services >	provider			Domain 6										10.h		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1) 6.1.3(e)(2), 6.1.2(b)													A.8
Interoperability & Portability Policy & Legal	IPY-03	IPY-03.1	Policies, procedures, and mutually-agreed-upon provisions and/or terms shall be established to satisfy customer (tenant) requirements for service-to-service application (API) and information processing interoperability, and portability for application development and information exchange, usage, and	Do you provide policies and procedures (i.e. service level agreements) governing the use of APIs for interoperability between your service and third-party applications?	x														APO01.06 APO03.05 APO03.02 APO04.02 BAI03.01			Information Technology Outsourcing Services > Service Delivery > Service Level Management –	provider			Domain 3	6.04.01 (b) 6.04.08. (a) 6.06. (a) (b) 6.06. (a) 6.06. (b) 6.06. (c)										05.k		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1) 6.1.3(e)(2)													A.8
		IPY-03.2		Do you provide policies and procedures (i.e. service level agreements) governing the migration of application data to and from your service?	x																																								
Interoperability & Portability Standardized Network Protocols	IPY-04	IPY-04.1	The provider shall use secure (e.g., non-clear text and authenticated) standardized network protocols for the import and export of data and to manage the service, and shall make available a document to consumers (tenants) detailing the relevant interoperability and portability standards that are involved.	Can data import, data export, and service management be conducted over secure (e.g., non-clear text and authenticated), industry-accepted standardized network protocols?	x														APO01.06 APO01.05 APO03.01 APO03.02 APO04.02 BAI03.01			SRM > Data Protection > Cryptographic Services - Data-In-Transit Encryption	provider	x		Domain 6										09.s		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1) 6.1.3(e)(2), 6.1.2(b)					4.1		4.1		9.6
		IPY-04.2		Do you provide consumers (tenants) with documentation detailing the relevant interoperability and portability network protocol standards that are involved?	x																																							
Interoperability & Portability Virtualization	IPY-05	IPY-05.1	The provider shall use an industry-recognized virtualization platform and standard virtualization formats (e.g., OVF) to help ensure interoperability, and shall have documented custom changes made to any hypervisor in use, and all solution-specific virtualization hooks, available for customer review.	Do you use an industry-recognized virtualization platform and standard virtualization formats (e.g., OVF) to help ensure interoperability?	x														APO01.06 APO01.05 APO03.01 APO04.02 BAI02.01 BAI02.04 APO09.03			Infrastructure Services > Virtual Infrastructure > Server Virtualization	provider	X		Domain 6										09.s		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1) 6.1.3(e)(2), 6.1.2(b) 6.1.2 (c) 6.1.3(e)(1)										22.2.11.c.01 22.2.11.C.02 22.2.11.c.03 22.2.11.C.04 22.2.12.C.01 22.2.12.C.02 23.2.12.c.01 22.2.13.C.02 23.2.13.C.02			V.1 V.4
		IPY-05.2		Do you have documented custom changes made to any hypervisor in use, and all solution-specific virtualization hooks available for customer review?	x																																							
Mobile Security Anti-Malware	MOS-01	MOS-01.1	Anti-malware awareness training, specific to mobile devices, shall be included in the provider's information security awareness training.	Do you provide anti-malware training specific to mobile devices as part of your information security awareness training?			x												APO01.03 APO13.01 AP007.03 APO07.06			SRM > Governance Risk & Compliance > Technical Awareness and	provider	X		None (Mobile Guidance)										02.e		Clause 6.1.1, 6.1.1(e)(2) 6.1.2													E.1
Mobile Security Application Stores	MOS-02	MOS-02.1	A documented list of approved application stores has been communicated as acceptable for mobile devices accessing or storing provider managed data.	Do you document and make available lists of approved application stores for mobile devices accessing or storing company data and/or company systems?			x												APO01.04 APO01.08 APO04.02 APO13.01 APO13.02			SRM > Policies and Standards > Technical Security Standards	provider	X		None (Mobile Guidance)										01.x		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1)					4.1.1		4.1.1		G.9
Mobile Security Approved Applications	MOS-03	MOS-03.1	The company shall have a documented policy prohibiting the installation of non-approved applications or approved applications not obtained through a pre-identified application store.	Do you have a policy enforcement capability (e.g., XACML) to ensure that only approved applications and those from approved application stores can be loaded into a mobile device?			x												APO01.03 APO01.08 APO13.01 APO13.02 APO13.03			ITOS > Service Support > Configuration Management - Software	provider	X		None (Mobile Guidance)										01.x		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1)													G.9
Mobile Security Approved Software for BYOD	MOS-04	MOS-04.1	The BYOD policy and supporting awareness training clearly states the approved applications, application stores, and application extensions and plugins that may be used for BYOD usage.	Does your BYOD policy and training clearly state which applications and applications stores are approved for use on BYOD devices?			x												APO01.03 APO01.08 APO13.01 APO13.02 APO13.03			SRM > Policies and Standards > Technical Security Standards	provider	X		None (Mobile Guidance)										02.d,02.e		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1) 6.1.3(e)(2), 6.1.2(b)					21.4.9.C.02 21.4.9.C.04 21.4.9.C.014 21.4.10.C.09 21.4.10.C.10 21.4.10.C.11					V.4
Mobile Security Awareness and Training	MOS-05	MOS-05.1	The provider shall have a documented mobile device policy that includes a documented definition for mobile devices and the acceptable usage and requirements for all mobile devices. The provider shall post and communicate the policy and requirements through the company's security awareness and training program.	Do you have a documented mobile device policy in your employee training that clearly defines mobile devices and the accepted usage and requirements for mobile devices?			x												APO01.03 APO01.08 APO13.01 APO13.02 APO13.03			SRM > Policies and Standards > Technical Security Standards	provider	X		None (Mobile Guidance)										01.x,02.e		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1), 6.1.2(e)(2), 6.1.2(b) 6.1.2 (c)					21.4.6.C.02		4.3	4.3	V.1 G.3
Mobile Security Cloud Based Services	MOS-06	MOS-06.1	All cloud-based services used by the company's mobile devices or BYOD shall be pre-approved for usage and the storage of company business data.	Do you have a documented list of pre-approved cloud based services that are allowed to be used for use and storage of company business data via a mobile device?			x												APO01.03 APO01.08 APO13.01 APO13.02 APO13.03			SRM > Governance Risk & Compliance > Vendor Management	provider	X		None (Mobile Guidance)										02.d		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1)													G.9
Mobile Security Compatibility	MOS-07	MOS-07.1	The company shall have a documented application validation process to test for mobile device, operating system, and application compatibility issues.	Do you have a documented application validation process for testing device, operating system, and application compatibility issues?			x												APO01.03 APO01.08 APO13.01 APO13.02 BAI03.07			ITOS > Service Support > Configuration Management - Software	provider	X		None (Mobile Guidance)										10.k		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1)													G.9
Mobile Security Device Eligibility	MOS-08	MOS-08.1	The BYOD policy shall define the device and eligibility requirements to allow for BYOD usage.	Do you have a BYOD policy that defines the device(s) and eligibility requirements allowed for BYOD usage?			x												APO01.03 APO01.08 APO13.01 APO13.02 BAI03.01			SRM > Policies and Standards > Information Security Policies	provider	X		None (Mobile Guidance)										02.d		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1)					21.4.9.C.01 21.4.9.C.02 21.4.9.C.03 21.4.9.C.04 21.4.67.06					E.1 G.9
Mobile Security Device Inventory	MOS-09	MOS-09.1	An inventory of all mobile devices used to store and access company data shall be kept and maintained. All changes to the status of these devices, (i.e., operating system and patch levels, lost or decommissioned status, and to whom the device is assigned or approved for usage (BYOD)), will be included for each device in the inventory.	Do you maintain an inventory of all mobile devices storing and accessing company data which includes device status (e.g., operating system and patch levels, lost or decommissioned, device assigned)?			x												APA06.01 BAI06.02 BAI06.04 BAI10.01 BAI10.02 BAI10.03			SRM > Infrastructure Protection Services > End Point - Inventory Control	provider	X		None (Mobile Guidance)										07.a		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1) 6.1.2(e)(2), 6.1.2(b) 6.1.2 (c) 6.1.3(e)(1),					21.4.13.C.01 21.4.10.C.10 21.4.10.C.12					D.1
Mobile Security Device Management	MOS-10	MOS-10.1	A centralized, mobile device management solution shall be deployed to all mobile devices permitted to store, transmit, or process customer data.	Do you have a centralized mobile device management solution deployed to all mobile devices that are permitted to store, transmit, or process company data?			x												APO01.01 APO01.02 APO04.02 APO13.01 APO13.02			Presentation Services > Presentation Platform > End-Points-Mobile	provider	X		None (Mobile Guidance)										01.x		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1)													D.1 D.5
Mobile Security Encryption	MOS-11	MOS-11.1	The mobile device policy shall require the use of encryption either for the entire device or for data identified as sensitive on all mobile devices and shall be enforced through technology controls.	Does your mobile device policy require the use of encryption for either the entire device or for data identified as sensitive enforceable through technology controls for all mobile devices?			x												APO01.03 APO13.01 APO13.02 DSS05.03 DSS05.05			SRM > Data Protection > Cryptographic Services - Data-At-Rest Encryption	provider	X		None (Mobile Guidance)										01.x		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1)					21.4.12.C.01 21.4.12.C.02 21.4.12.C.04 21.4.10.C.12	BDP		4.1	4.1	G.9
Mobile Security Jailbreaking and Rooting	MOS-12	MOS-12.1	The mobile device policy shall prohibit the circumvention of built-in security controls on mobile devices (e.g., jailbreaking or rooting) and is enforced through detective and preventative controls on the device or through a centralized device management system (e.g., mobile device management).	Does your mobile device policy prohibit the circumvention of built-in security controls on mobile devices (e.g., jailbreaking or rooting)?			x												APO01.03 APO13.01 APO13.02 DSS05.03			Presentation Services > Presentation Platform > End-Points-Mobile Devices-Mobile Device Management	provider	X		None (Mobile Guidance)										01.x		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1) 6.1.3(e)(2), 6.1.2(b) 6.1.2 (c) 6.1.3(e)(1), 6.1.2(e)(2)					21.4.8.C.01 21.4.10.C.12					D.5 G.9
		MOS-12.2		Do you have detective and preventative controls on the device or via a centralized device management system which prohibit the circumvention of built-in security controls?			x																																				
Mobile Security Legal	MOS-13	MOS-13.1	The BYOD policy includes clarifying language for the expectation of privacy, requirements for litigation, e-discovery, and legal holds. The BYOD policy shall clearly state the expectations over the loss of non-company data in the case that a wipe of the device is required.	Does your BYOD policy clearly define the expectation of privacy, requirements for litigation, e-discovery, and legal holds?			x												APO01.03 APO13.01 APO13.02			SRM > Policies and Standards > Information Security Services	shared	X		None (Mobile Guidance)										02.d		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1) 6.1.3(e)(2), 6.1.2(b)					21.4.9.C.03 21.4.10.C.12					E.3
		MOS-13.2		Do you have detective and preventative controls on the device or via a centralized device management system which prohibit the circumvention of built-in security controls?			x																																				
Mobile Security Lockout Screen	MOS-14	MOS-14.1	BYOD and/or company-owned devices are configured to require an automatic lockout screen, and the requirement shall be enforced through technical controls.	Do you require and enforce via technical controls an automatic lockout screen for BYOD and company owned devices?			x														DSS05.03 DSS05.05			Presentation Services > Presentation Platform > End-Points-Mobile	shared	X		None (Mobile Guidance)										01.t		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1)					21.4.10.C.08 21.4.12.C.09 21.4.12.C.10 21.4.12.C.11					G.5
Mobile Security Operating Systems	MOS-15	MOS-15.1	Changes to mobile device operating systems, patch levels, and/or applications shall be managed through the company's change management processes.	Do you manage all changes to mobile device operating systems, patch levels, and applications via your company's change management processes?			x												APO01.03 APO13.01 APO13.02 BAI06			ITOS > Service Support > Change Management > Planned Changes	shared	X		None (Mobile Guidance)										10.k		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1)					21.4.9.C.14 21.4.6.C.02					G.5 G.2
Mobile Security Passwords	MOS-16	MOS-16.1	Password policies, applicable to mobile devices, shall be documented and enforced through technical controls on all company devices or devices approved for BYOD usage, and shall prohibit the changing of password/PIN lengths and authentication requirements.	Do you have password policies for enterprise issued mobile devices and/or BYOD mobile devices?			x												APO01.03 APO13.01 APO13.02 DSS05.03			Presentation Services > Presentation Platform > End-Points-Mobile Devices-Mobile Device Management	shared	X		None (Mobile Guidance)										01.d		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1) 6.1.3(e)(2), 6.1.2(b) 6.1.2 (c) 6.1.3(e)(1),					21.4.12.C.08 21.4.10.C.12					H.1
		MOS-16.2		Are your password policies enforced through technical controls (i.e. MDM)?			x																																				
		MOS-16.3		Are your password policies prohibit the changing of authentication requirements (i.e. password/PIN length) via a mobile device?			x																																				
Mobile Security Policy	MOS-17	MOS-17.1	The mobile device policy shall require the BYOD user to perform backups of data, prohibit the usage of unapproved application stores, and require the use of anti-malware software (where supported).	Do you have a policy that requires BYOD users to perform backups of specified corporate data?			x												APO01.03 APO13.01 APO13.02 DSS05.01 DSS05.03			SRM > Policies and Standards > Technical Security Standards	shared	X		None (Mobile Guidance)										01.x,09.j,09.l		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1) 6.1.3(e)(2), 6.1.2(b)					21.4.9.C.10 21.4.9.C.14					V.3 X.5 G.3
		MOS-17.2		Do you have a policy that requires BYOD users to prohibit the usage of unapproved application stores?			x																																				
		MOS-17.3		Do you have a policy that requires BYOD users to use anti-malware software (where supported)?			x																																				
Mobile Security Remote Wipe	MOS-18	MOS-18.1	All mobile devices permitted for use through the company BYOD program or a company-assigned mobile device shall allow for remote wipe by the company's corporate IT or shall have all company-provided data wiped by the company's corporate IT.	Does your IT provide remote wipe or corporate data wipe for all company-accepted BYOD devices?			x												APO01.03 APO13.01 APO13.02 DSS05.03 DSS05.05 DSS05.06			BOS5 > Data Governance > Secure Disposal of Data	shared	X		None (Mobile Guidance)										01.x		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1) 6.1.3(e)(2), 6.1.2(b)					21.4.9.C.02 21.4.9.C.06 21.4.9.C.10 21.4.10.C.12	SWP				G.5
		MOS-18.2		Does your IT provide remote wipe or corporate data wipe for all company-assigned mobile devices?			x																																				
Mobile Security Security Patches	MOS-19	MOS-19.1	Mobile devices connecting to corporate networks or storing and accessing company information shall allow for remote software version/patch validation. All mobile devices shall have the latest available security-related patches installed upon general release by the device manufacturer or carrier and authorized IT personnel shall be able to perform these updates remotely.	Do your mobile devices have the latest available security-related patches installed upon general release by the device manufacturer or carrier?			x												APO01.03 APO13.01 APO13.02 DSS05.03 DSS05.05 DSS05.06			SRM > Infrastructure Protection Services > Network > Link Layer Network Security	shared	X		None (Mobile Guidance)										01.x		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.2(e)(1) 6.1.2(e)(2), 6.1.2(b) 6.1.2 (c) 6.1.3(e)(1), 6.1.3(e)(2) 6.1.2(d)					21.4.10.C.12					G.5 G.9 6.2
		MOS-19.2		Do your mobile devices allow for remote validation to download the latest security patches by company IT personnel?			x																																				
Mobile Security Users	MOS-20	MOS-20.1	The BYOD policy shall clarify the systems and servers allowed for use or access on a BYOD-enabled device.	Does your BYOD policy clarify the systems and servers allowed for use or access on the BYOD-enabled device?			x												APO01.03 APO13.01 APO13.02			SRM > Policies and Standards > Technical Security Standards	shared	X		None (Mobile Guidance)										02.d		Clause 6.1.1, 6.1.1(e)(2) 6.1.2 6.1.3(e)(1) 6.1.3(e)(2), 6.1.2(b) 6.1.2 (c) 6.1.3(e)(1), 6.1.2(d)					21.4.10.C.01 21.4.10.C.02 21.4.10.C.03 21.4.10.C.04 21.4.10.C.05					G.9
		MOS-20.2		Does your BYOD policy specify the user roles that are allowed access via a BYOD-enabled device?			x																																				

CAIQv3.0.1 **CONSENSUS ASSESSMENTS INITIATIVE QUESTIONNAIRE v3.0.1**

Control Domain	Control ID	Question ID	Control Specification	Consensus Assessment Questions	Consensus Assessment Answers: Yes	No	Not Applicable	Notes	CCM v3.0.1 Corruption / IM Mapping: AICPA TSC 2009	AICPA Trust Service Criteria (SOC 2SM Report)	AICPA TSC 2014	BITS Shared Assessments AUP v5.0	BITS Shared Assessments SIG v6.0	BSI Germany	Canada PIPEDA	CCM V1.4	CIS-AWS-Foundations v1.1	COBIT 4.1	COBIT 5.0	COPPA	CSA Enterprise Architecture (formerly the Trusted Cloud Initiative): Domain / Component / Capability	Public	Private	CSA Guidance v3.0	ENISA IAF	ISO/IEC - European Union Data Protection Directive	FedRAMP Security Controls (Final Release, Jan 2012): –LOW IMPACT LEVEL–	FedRAMP Security Controls (Final Release, Jan 2012): –MODERATE IMPACT LEVEL–	FERPA	GAPP (Aug 2009)	HIPAA/HITECH (Omnibus Rule)	HITRUST CSF v8.1	ISO/IEC 27001: 2005	ISO/IEC 27001:2013	ITAR	Jericho Forum	Mexico - Federal Law on Protection of Personal Data Held by Private Parties	NERC CIP	NIST SP800-53 R3	NIST SP800-53 R4 Appendix J	NZISM	NZISM v2.5	ODCA UM: PA R2.0: PA ID	PA Attr	PCI DSS v2.0	PCI DSS v3.0	PCI DSS v3.2	Shared Assessments 2017 AUP
Security Incident Management, E-Discovery, & Cloud Forensics *Contact / Authority Maintenance*	SEF-01	SEF-01.1	Points of contact for applicable regulation authorities, national and local law enforcement, and other legal jurisdictional authorities shall be maintained and regularly updated (e.g., change in impacted-scope and/or a change in any compliance obligation) to ensure direct compliance liasons have been established and to be prepared for a forensic investigation requiring rapid engagement with law enforcement.	Do you maintain liaisons and points of contact with local authorities in accordance with contracts and appropriate regulations?			x				CC3.3																																							
Security Incident Management, E-Discovery, & Cloud Forensics *Incident Management*	SEF-02	SEF-02.1	Policies and procedures shall be established, and supporting business processes and technical measures implemented, to triage security-related events and ensure timely and thorough incident management, as per established IT service management policies and procedures.	Do you have a documented security incident response plan?	x					CC5.5 CC6.2	1.1		1.1.1, 1.1.2	46 (B)		Schedule 1 (Section 5) 4.1 Accountability, Subs. 4.1.4, 4.8 Openness, Subs. 4.8.2	15-22			COBIT 4.1 DS5.6	APO01.01 APO11.01 APO11.02 DSS01.03 DSS02.01 DSS02.02 DSS02.04	312.8 and 312.10	ITOS > Service Support > Security Incident Management	shared	x	Domain 2	§ 164.07 (b) § 07 (c). (a) § 07 (c). (d) § 07 (c). (e) § 07 (c). (f) § 07 (c). (g) § 07 (c). (h)	Article 17	NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 IR-2 NIST SP 800-53 R3 IR-4 NIST SP 800-53 R3 IR-5 NIST SP 800-53 R3 IR-6 NIST SP 800-53 R3 IR-7	NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 IR-2 NIST SP 800-53 R3 IR-3 NIST SP 800-53 R3 IR-4 NIST SP 800-53 R3 IR-6 NIST SP 800-53 R3 IR-7			1.2.4 1.2.7 7.1.2 7.2.2 7.2.4 10.2.1 10.2.4	45 CFR 164.308 (a)(1)(i) 45 CFR 164.308 (a)(6)(i)	05.l 05.g	11.a 11.c	Clause 4.3.3 A.13.1.1 A.13.2.1	Clause 5.3 (e), 5.3 (h), 7.5.3(h), 7.5 (h), 7.5.3(d),	ITAR 22 CFR § 127.12	Commandment #2 Commandment #6 Commandment #8	Chapter II, Article 20	CIP-007-3 R6.1 CIP-008-3 R1	R6.1 R6.2 R6.3 R6.4 R6.5 R6.7 R6.8	IP-4 COMPLAINT MANAGEMENT. SE-2 PRIVACY INCIDENT RESPONSE	4.1 4.2 4.6 7.1	5.2	3.1.8.C.01 3.1.8.C.02 3.1.8.C.03 3.2.7.C.01 3.2.7.C.02 3.2.7.C.03 3.2.7.C.04 3.2.7.C.05 3.2.8.C.01 3.2.8.C.02 3.2.9.C.02 3.2.9.C.03 3.2.10.C.01 3.2.10.C.02 3.2.10.C.03 3.2.11.C.01 3.2.11.C.02 3.2.11.C.03 3.2.12.C.01 3.2.12.C.02 3.2.13.C.01 3.2.14.C.01 3.2.15.C.01 3.2.16.C.01 3.2.17.C.01 3.2.18.C.01			12.5.3 12.10.1; 12.10.3; 12.10.6		12.5.3 12.10.1; 12.10.3; 12.10.6	1.7
Security Incident Management, E-Discovery, & Cloud Forensics *Incident Management*	SEF-02	SEF-02.2	Policies and procedures shall be established, and supporting business processes and technical measures implemented, to triage security-related events and ensure timely and thorough incident management, as per established IT service management policies and procedures.	Do you have an incident response support team?	x				02.7.0 03.9.0 12.6	(556.7.0) Procedures exist to identify, report, and act upon system security breaches and other incidents.	CC5.5 CC6.2	1.1	1.1.1, 1.1.2	46 (b)		Schedule 1 (Section 5) 4.1 Accountability, Subs. 4.1.4, 4.8 Openness, Subs. 4.8.2	15-22			COBIT 4.1 DS5.6	APO01.01 APO11.01 APO11.02 DSS01.03 DSS02.01 DSS02.02 DSS02.04	312.8 and 312.10	ITOS > Service Support > Security Incident Management	shared	x	Domain 2	§ 04.07 (b) § 07 (c). (a) § 07 (c). (d) § 07 (c). (e) § 07 (c). (f) § 07 (c). (h)	Article 17	NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 IR-2 NIST SP 800-53 R3 IR-4 NIST SP 800-53 R3 IR-5 NIST SP 800-53 R3 IR-6 NIST SP 800-53 R3 IR-7	NIST SP 800-53 R3 IR-1 NIST SP 800-53 R3 IR-2 NIST SP 800-53 R3 IR-3 NIST SP 800-53 R3 IR-4 NIST SP 800-53 R3 IR-6 NIST SP 800-53 R3 IR-7			1.2.4 1.2.7 7.1.2 7.2.2 7.2.4 10.2.4	45 CFR 164.312 (a)(2)(ii) 16 CFR 318.3 (a) (New) 16 CFR 318.5 (a) (New) 45 CFR 160.410 (a)(1) (New)	99.31(a)(1)(ii) 34 CFR 99.32(a)	11.a 11.b 11.c	Clause 4.3.3 Clause 5.2.2 A.6.1.3 A.8.2.1 A.8.2.2 A.13.1.1 A.13.2.1	Clause 5.2 (c), 5.3 (a), 5.3 (b), 7.2 (d), 7.2(e), 7.2(c), 7.2(d), 7.2(e),	ITAR 22 CFR § 127.12	Commandment #2 Commandment #6 Commandment #8	Chapter II, Article 20	CIP-003-3 R6.1 CIP-004-3 R1.3	R6.1 R6.2 R6.3 R6.4 R6.5	IP-4 COMPLAINT MANAGEMENT. SE-2 PRIVACY INCIDENT RESPONSE	7.2	7.2.6.C.01 7.2.6.C.02 7.2.7.C.01 7.2.7.C.02 7.2.8.C.01 7.2.8.C.02 7.2.11.C.01 7.2.12.C.01 7.2.13.C.01 7.2.14.C.01	BSDP	PCI-DSS v2.0 12.5.2 PCI-DSS v2.0 12.9.1 PCI-DSS v2.0 12.9.2 PCI-DSS v2.0 12.9.5 PCI-DSS v2.0 12.10.1 PCI-DSS v2.0 12.11.1	12.10.1	12.10.1	6.2 A.4 A.8 A.12
Security Incident Management, E-Discovery, & Cloud Forensics *Incident Response Legal Preparation*	SEF-04	SEF-04.1	Proper forensic procedures, including chain of custody, are required for the presentation of evidence to support potential legal action subject to the relevant jurisdiction after an information security incident. Upon notification, customers and/or other external business partners impacted by a security breach shall be given the opportunity to participate as is legally permissible in the forensic investigation.	Does your incident response plan comply with industry standards for legally admissible chain-of-custody management processes and controls?	x				12.4.0 13.15.0	(12.4.0) The process for informing the entity about system availability issues, confidentiality issues, processing integrity issues, security issues and breaches of the system security and for submitting complaints is communicated to authorized users. (C1.15.0) Procedures exist to provide that issues of noncompliance with defined confidentiality and related security policies are promptly addressed and that corrective measures are taken on a timely basis.	CC2.3 CC6.2	1.1 E.1		1.1.1, 1.1.2, E.4			15-24		COBIT 4.1 DS5.6	APO01.03 APO11.01 APO11.02 DSS01.03 DSS02.01 DSS02.02 DSS02.03 DSS02.04 DSS02.05 DSS02.06	312.8 and 312.10	BOSS > Legal Services > Incident Response Legal Preparation	shared	x	Domain 2	§ 04.07 (b) § 07 (f). (f) § 07 (i). (h)	Article 17	NIST SP 800-53 R3 AU-6 NIST SP 800-53 R3 AU-9 NIST SP 800-53 R3 AU-11 NIST SP 800-53 R3 IR-5 NIST SP 800-53 R3 IR-7 NIST SP 800-53 R3 IR-8	NIST SP 800-53 R3 AU-6 NIST SP 800-53 R3 AU-9 NIST SP 800-53 R3 AU-11 NIST SP 800-53 R3 AU-7 NIST SP 800-53 R3 AU-7 (1) NIST SP 800-53 R3 IR-5 NIST SP 800-53 R3 IR-7 NIST SP 800-53 R3 IR-8			1.2.7	45 CFR 164.308 (a)(6)(ii)	11.a 11.e	Clause 4.3.3 Clause 5.2.2 A.8.2.2 A.8.2.3 A.13.2.3 A.15.1.3	Clause 5.3 (c), 5.3 (h), 7.2(e), 7.2(h), 7.2(c), 7.2(d), 7.2(e),	ITAR 22 CFR § 127.12	Commandment #4 Commandment #5	Chapter II, Article 20	CIP-004-3 R6.3	Ao-6 Ao-7 Ao-9 Ao-11 Ih-5 Ih-7 Ih-8		7.3	5.1.10.C.01 7.3.6.C.01 7.3.5.C.01 7.3.6.C.01 7.3.6.C.02 7.3.6.C.03 7.3.6.C.04 7.3.6.C.05	BSDP	PCI-DSS v2.0 (c) 5.1 PCI-DSS v2.0 5.1.1 PCI-DSS v2.0 5.2 PCI-DSS v2.0 5.3 PCI-DSS v2.0 10.5 PCI-DSS v2.0 11.5	1.4, 5.0		7.3
Security Incident Management, E-Discovery, & Cloud Forensics *Incident Response Metrics*	SEF-05	SEF-05.1	Mechanisms shall be put in place to monitor and quantify the types, volumes, and costs of information security incidents.	Do you monitor and quantify the types, volumes, and impacts on all information security incidents?	x				13.9.0 14.1.0	(13.9.0) Procedures exist to provide that issues of noncompliance with security policies are promptly addressed and that corrective measures are taken on a timely basis.	CC6.2 CC4.1		1.1.2	47 (B)			15-25		COBIT 4.1 DS4.9	DSS04.07	312.8 and 312.10	BOSS > Operational Risk Management > Key Risk Indicators	shared	x	Domain 2	§ 07 (c). (a) § 07 (c). (i)		1.2.7 1.2.10	45 CFR 164.308 (a)(1)(ii)(D)	11.d	A.13.2.2	A.16.1.6			CIP-008-3 R1.1	R1.4 R1.5 R1.6		7.2 7.3	7.2.6.C.01 7.2.6.C.02 7.2.7.C.01 7.2.8.C.01 7.2.8.C.05	BSDP	PCI DSS v2.0 PCI DSS v2.0 12.9.6			1.12
Supply Chain Management, Transparency, and Accountability *Network / Infrastructure Services*	STA-01	STA-01.1	Providers shall inspect, account for, and work with their cloud supply-chain partners to correct data quality errors and associated risks. Providers shall design and implement controls to mitigate and contain data security risks through proper separation of duties, role-based access, and least-privilege access for all personnel within their supply chain.	Do you inspect and account for data quality errors and associated risks, and work with your cloud supply-chain partners to correct them?			x																																	A.5 F.4
		STA-01.2		Do you design and implement controls to mitigate and contain data security risks through proper separation of duties, role-based access, and least-privilege access for all personnel within your supply chain?	x																																		
Supply Chain Management, Transparency, and Accountability *Supply Chain Governance Reviews*	STA-02	STA-02.1	The provider shall make security incident information available to all affected customers and providers periodically through electronic methods (e.g., portals).	Do you make security incident information available to all affected customers and providers periodically through electronic methods (e.g., portal)?			x																																A.8
Supply Chain Management, Transparency, and Accountability *Supply Chain Governance Reviews*	STA-03	STA-03.1	Business-critical or customer (tenant) impacting (physical and virtual) application and system-system interface (API) designs and configurations, and infrastructure network and system components, shall be designed, developed, and deployed in accordance with mutually agreed-upon service and capacity-level expectations, as documented and agreed to with customers.	Do you collect capacity and use data for all relevant components of your cloud service offering?	x				C2.2.0	(C2.2.0) The system security, availability, system integrity, and confidentiality and related security obligations of users and the entity's security, availability, system integrity, and confidentiality and related security commitments to users are communicated to authorized users.	CC2.2 CC2.3	C.2		C.2.6, C.5.9	45 (B) 74 (B)	Schedule 1 (Section 5) 4.7 Safeguards, Subsec. 4.7.3	15-31			COBIT 4.1 DS5.10	APO01.03 APO03.01 APO13.02 APO03.03 APO03.05 DSS01.01	312.8 and 312.10	ITOS > Service Delivery > Service Level Management	provider	x	Domain 2	§ 02. (c) § 03. 07. (a) § 03. 07. (b) § 06. 07. (c) § 09. 07. (d)	Article 17	NIST SP 800-53 R3 CA-3 NIST SP 800-53 R3 SA-9	NIST SP 800-53 R3 CA-3 NIST SP 800-53 R3 CP-6 NIST SP 800-53 R3 CP-6 (1) NIST SP 800-53 R3 CP-6 (3) NIST SP 800-53 R3 CP-7 (1)			8.2.2 8.2.5		05.k 09.e	A.6.2.3 A.10.6.2	Clause 4.1.3 (e), A.13.1.2			Commandment #6 Commandment #7 Commandment #8		CIP-007-3 R6.4 CIP-005-3a - R1.1 CIP-007-3 R6.4	SC-20 SC-21 SC-22 SC-23 SC-24		17.1	18.1.8.C.01 18.1.8.C.02 18.1.8.C.03 18.1.8.C.04 18.1.8.C.05 18.1.9.C.01	BSDP BSDP SGP				A.8 V.1
Supply Chain Management, Transparency, and Accountability *Provider Internal Assessments*	STA-04	STA-04.1	The provider shall perform annual internal assessments of conformance and effectiveness of its policies, procedures, and supporting measures and metrics.	Do you perform annual internal assessments of conformance and effectiveness of your policies, procedures, and supporting measures and metrics?	x																																	A.9
Supply Chain Management, Transparency, and Accountability *Third Party Agreements*	STA-05	STA-05.1	Supply chain agreements (e.g., SLAs) between providers and customers (tenants) shall incorporate at least the following mutually-agreed-upon provisions and/or terms: • Scope of business relationship and services offered (e.g., customer (tenant) data acquisition, exchange and usage, feature sets and functionality, personnel and infrastructure network and system components for service delivery and support, roles and responsibilities of provider and customer (tenant) and any subcontracted or outsourced business relationships, physical geographical location of hosted services, and any known regulatory compliance considerations) • Information security requirements, provider and customer (tenant) primary points of contact for the duration of the business relationship, and references to detailed supporting and relevant business processes and technical measures implemented to enable effectively governance, risk management, assurance and legal, statutory and regulatory compliance obligations by all impacted business relationships • Notification and/or pre-authorization of any changes controlled by the provider with customer (tenant) impact • Timely notification of a security incident (or confirmed breach) to all customers (tenants) and other business relationships impacted (i.e., up- and down-stream impacted supply chain) • Assessment and independent verification of compliance with agreement provisions and/or terms (e.g., industry-acceptable certification, attestation audit report, or equivalent forms of assurance) without posing an unacceptable business risk of exposure to the organization being assessed • Expiration of the business relationship and treatment of customer (tenant) data impacted • Customer (tenant) service-to-service application (API) and data interoperability and portability	Do you select and monitor outsourced providers in compliance with laws in the country where the data is processed, stored, and transmitted?	x				12.2.0 13.6.0	(12.2.0) The availability, confidentiality of data, processing integrity, system security and related security obligations of users and the entity's availability and related security commitments to users are communicated to authorized users. (A3.6.0) Procedures exist to restrict physical access to the defined system including, but not limited to, facilities, backup media, and other system components such as firewalls, routers, and servers. (C1.6.0) The entity has procedures to obtain assurance or representation that the confidentiality policies of third parties to whom information is transferred and upon which the entity relies are in conformity with the entity's defined system confidentiality and related security policies and that the third party is in compliance with its policies.	CC2.2 CC2.3 CC5.5 C1.4 C1.5	C.2		C.2.4, C.2.6, G.4.1, G.10.3	74 (B) 75 (C-, Ao) 45 (B) 75 (C-, Ao) 79 (B) 4 (C+, Ao)	Schedule 1 (Section 5) 4.1 Accountability, Subs. 4.1.3	12-02			COBIT 4.1 DS5.11	APO09.03 APO09.05	312.3, 312.8 and 312.10	BOSS > Legal Services > Contracts	shared	x	Domain 3	§ 02. (e) § 08. (h) § 10. (i)	Article 17 (3)	NIST SP 800-53 R3 CA-3 NIST SP 800-53 R3 PS-7 NIST SP 800-53 R3 SA-6 NIST SP 800-53 R3 SA-7 NIST SP 800-53 R3 SA-9	NIST SP 800-53 R3 CA-3 NIST SP 800-53 R3 MP-5 NIST SP 800-53 R3 MP-5 (2) NIST SP 800-53 R3 MP-5 (4) NIST SP 800-53 R3 PS-7 NIST SP 800-53 R3 SA-6 NIST SP 800-53 R3 SA-7 NIST SP 800-53 R3 SA-9 NIST SP 800-53 R3 SA-9 (1)			1.2.5		05.i 05.k 09.e	A.6.2.3 A10.2.1 A.10.8.2 A.11.4.6 A.11.6.1 A.12.3.1 A.12.5.4	A.15.1.2, A.7.1* partial, A.14.2.2, A.9.4.1 A.10.1.1	ITAR 22 CFR § 120.17 EAR 15 CFR §734.2 (b)	Commandment #1 Commandment #4 Commandment #5 Commandment #6 Commandment #7 Commandment #8	Chapter II Article 14, 21			5.2 2.2	A.4.4.C.01 A.4.5.C.01 A.4.4.C.02 A.4.4.C.03 A.4.4.C.04 A.4.4.C.05 A.4.12.C.01 A.4.12.C.02 A.4.12.C.03 A.4.12.C.04 A.4.12.C.05 2.2.5.C.01 2.2.6.C.01 2.2.6.C.02 2.2.7.C.01 12.7.1C.01 12.7.1C.02 12.7.1C.03																		